

eIDAS regulations breach notification form

Incident

**Please describe the incident the incident**

**How long did the incident last for?**   hours

This is the time span between when the service started to degrade and when the service was available again to the end-user, or simply the length of time the end-user was unable to use the service.

**What percentage of subscribers were/are affected:**   %

**Year:** Select year...

Impact

**What personal data was/is impacted?**

**How many subscriptions were/are impacted?**

**Was there/ is there a cross border impact?**

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**Services affected**

Please select all applicable

|  |  |
| --- | --- |
| [ ]  | creation of (qualified) certificates for electronic signatures |
| [ ]  | validation of (qualified) certificates for electronic signatures |
| [ ]  | creation of (qualified) certificates for electronic seals service |
| [ ]  | validation of (qualified) certificates for electronic seals service |
| [ ]  | creation of (qualified) certificates for electronic time stamps |
| [ ]  | validation of (qualified) certificates for electronic time stamps |
| [ ]  | creation of (qualified) certificates for electronic registered delivery services |
| [ ]  | validation of (qualified) certificates for electronic registered delivery services |
| [ ]  | creation of (qualified) website authentication certificates |
| [ ]  | validation of (qualified) website authentication certificates |
| [ ]  | creation of signatures service |
| [ ]  | verification of signatures service |
| [ ]  | creation of seals service |
| [ ]  | verification of seals service |
| [ ]  | creation of electronic timestamps service |
| [ ]  | verification of electronic timestamps service |
| [ ]  | creation of electronic registered delivery services |
| [ ]  | verification of electronic registered delivery services |
| [ ]  | preservation of electronic signatures service |
| [ ]  | preservation of electronic seals service |
| [ ]  | preservation of certificates |

**What asset types were/are affected?**

Please select all applicable

|  |  |
| --- | --- |
| [ ]  | certification authority (CA) platform |
| [ ]  | validation authority (VA) platform |
| [ ]  | time stamping authority (TSA) platform |
| [ ]  | registration authority (RA) platform |
| [ ]  | generation and validation of signatures/seals platform |
| [ ]  | preservation of signatures/seals platform |
| [ ]  | registered delivery service platform |
| [ ]  | network platform |
| [ ]  | archive |
| [ ]  | hardware |
| [ ]  | software |
| [ ]  | other |

**Category of impact**

|  |  |  |
| --- | --- | --- |
| [ ]  confidentiality | [ ]  integrity | [ ]  availability |

**Impact on assets**

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**Trust service concerned**

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Causes

**Root cause**

Please select all applicable

|  |  |
| --- | --- |
| [ ]  | human error |
| [ ]  | system failures |
| [ ]  | natural phenomena |
| [ ]  | malicious actions |
| [ ]  | third party failures |

**Detailed causes**

Please select all applicable

|  |  |
| --- | --- |
| [ ]  | human error |
| [ ]  | system failures |
| [ ]  | natural phenomena |
| [ ]  | malicious actions |
| [ ]  | third party failures |
| [ ]  | detailed causes |
| [ ]  | denial of service attack |
| [ ]  | malware and viruses |
| [ ]  | theft or loss of equipment |
| [ ]  | theft or loss of data |
| [ ]  | power cut |
| [ ]  | hardware failure |
| [ ]  | software bug |
| [ ]  | faulty hardware change/update |
| [ ]  | faulty software change/update |
| [ ]  | tampering of personal data |
| [ ]  | eavesdropping |
| [ ]  | cryptanalysis |
| [ ]  | overload |
| [ ]  | policy or procedure flaw |
| [ ]  | security shut down |
| [ ]  | other |

Actions

**What actions have you taken?**

**What lessons have you learned?**

**What mitigating security measures have you put in place?**

Notifications

Please select all applicable

|  |  |
| --- | --- |
| [ ]  | other authorities notified, nationally |
| [ ]  | other authorities notified, abroad |
| [ ]  | customers affected notified |
| [ ]  | public informed |
| [ ]  | information disclosure by supervisory body under freedom of information legislation |