

Consultation: Age appropriate design code

Introduction

The Information Commissioner is seeking feedback on her draft code of practice Age appropriate design: a code of practice for online services likely to be accessed by children (the code).

The code will provide guidance on the design standards that the Commissioner will expect providers of online 'Information Society Services' (ISS), which process personal data and are likely to be accessed by children, to meet.

The code is now out for public consultation and will remain open until 31 May 2019. The Information Commissioner welcomes feedback on the specific questions set out below.

For this consultation, we will publish all responses except for those where the respondent indicates that they are an individual acting in a private capacity (e.g. a member of the public or a parent). All responses from organisations and individuals responding in a professional capacity (e.g. academics, child development experts, sole traders, child minders, education professionals) will be published. We will remove email addresses and telephone numbers from these responses but apart from this, we will publish them in full.

For more information about what we do with personal data please see our privacy notice.

Please note, we are using the platform Snap Surveys to gather this information. Any data collected by Snap Surveys for ICO is stored on UK servers. You can read their Privacy Policy here.

Section 1: Your views on the code

Q1 Q1a	Is the 'About this code' section clearly communicated? ✓ Yes ✓ No If no, then please provide your reasons for this view.
Q2	Is the 'Services covered by this code' section clearly communicated? O Yes No
Q2a	If no, then please provide your reasons for this view.

Section 2: Your views on the draft standards

There are 16 draft standards in the code. You can comment on all the drafts standards, or focus on a single standard. If you do not want to answer questions on a standard please press skip.

Th	10	sta	nd	ar	ch:	are	٠ د

1)	Best	interests	of t	the	child
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- 2) Age Appropriate Application
- 3) Transparency
- 4) Detrimental use of data
- 5) Policies and community standards
- 6) Default settings
- 7) Data minimisation
- 8) Data sharing
- 9) Geolocation
- 10) Parental Controls
- 11) Profiling
- 12) Nudge techniques
- 13) Connected toys and devices
- 14) Online tools
- 15) Data protection impact assessments
- 16) Governance and accountability

Best interests of the child: The best interests of the child should be a primary consideration when you design and develop online services likely to be accessed by a child.

 \mathbb{Q}^3 \mathbb{Q} I would like to comment on this standard

Skip

Have we communicated our expectations for this standard clearly?

Q4 O Yes

✓ No

If no, then please give reasons for your answer.

What is 'likely to be accessed by a child"? Any child could access any platform unless age verified. We request they confirm they are 13 or over just to alert users it's not a child platform. But now you apply obligations for any user under 18. Talk about confusing. Navigating this minefield is way too complex. By definition now any platform is likely to be accessed by a child unless it's age rated 18plus!

	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q5	O Yes O No
	If yes, then please give reasons for your answer.
Q5a	
	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q6	○ Yes
	○ No
0.6	If yes, then please give reasons for your answer.
Q6a	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q7	O Yes
	O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q7a	

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q8	
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q8a	Startups will need to raise new capital to invest in compliance, that takes a minimum of 6 months often longer.
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q9	O Yes O No
20	If yes, then please provide details (including links).
Q9a	
	Ago appropriate application. Consider the ago range of your audience and
	Age-appropriate application: Consider the age range of your audience and the needs of children of different ages. Apply the standards in this code to all users, unless you have robust age-verification mechanisms to distinguish adults from children.
Q10	I would like to comment on this standard
	○ Skip

	Have we communicated our expectations for this standard clearly?
Q11	
	○ No
	If no, then please give reasons for your answer.
Q11a	21 Troy circle produce give reasons for year another.
QIIa	
	De veu bave any evenueles that you think sould be used to illustrate the annuals by
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
012	
Q12	O Yes
	If yes, then please give reasons for your answer.
Q12a	

QIJ	les les
	○ No
	If yes, then please give reasons for your answer.
Q13a	Our Krowd app has been built private by design and within a trustworthy platform design objective as a next gen of social platform. We make data minimisation our point of innovation, getting down to 6 items of stored/processed potentially personal data within our platform (note certain android and iOS services seem to collate a lot more and as we find them we seek to remove them but it's hard) that we incrementally consent which makes consent actually work as request for access is at point of use and thus purpose is clearly conveyed. With this new legislation we either have to 1. Invoke a costly (app is truly free and you are not the product) age verification platform, that further requires access to a lot more sensitive personal data to process, actually creating more risk of harm to users than our current design! Cost alone may force a fundamental rethink back to the idea the user is the product if we incur unsustainable costs for the free app. This is fundamentally the end of our core brand proposition to compete with twitter etc Or 2. Asssume all users might be a child and at every one of the incremental consent points seek parental consentagain driving collation of more data, notwithstanding the unworkable UX this creates which will block all user adoption. Either that or we go back to current norms of one privacy policy no one readswhich we were seeking to avoid so we get real consent! As an exemplar of what you are seeking to create, a world where personal data is treated with respect and empowered for use by the individual, this law does the opposite to us!

Do you envisage any feasibility challenges to online services delivering this

If yes, then please provide details of what you think the challenges are and how you

SaaS overlays to engage....without taking data...is killed by this law as defined in our previous response. You actually require more data collation for compliance than we currently collate, this putting individuals at more risk not less, whether child or

Q14a Our free app which takes little to no data paid for by a few customers purchasing

Do you think this standard gives rise to any unwarranted or unintended

consequences?

Q Voc

standard?

think they could be overcome?

Yes

adult.

Q14

013

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q15	
	○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q15a	It requires massive investment as a startup, potentially killing our business entirely. This after Home Office OSCT direct investment after winning award to make crowded places saferleading to early customer adoption that was endorsed by A home office press release direct from the security minister.
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q16	O Yes
	O No
Q16a	If yes, then please provide details (including links).
	Transparency: The privacy information you provide to users, and other published terms, policies and community standards, must be concise, prominent and in clear language suited to the age of the child. Provide additional specific 'bite-sized' explanations about how you use personal data at the point that use is activated.
Q17	✓ I would like to respond to this standard✓ Skip

Q18	Have we communicated our expectations for this standard clearly?
Q18a	If no, then please give reasons for your answer.
010	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q19	YesNoIf yes, then please give reasons for your answer.
Q19a	Not. Hold specific but the concept of data minimisation we espouse leads to an opportunity for incremental contextual consent that ensures truly informed consentthe key problem with the legal framework at the moment is the long privacy policy no one readswe avoid that burden and empower users with knowledge of what data and what purpose that is so limited they can comprehend.
Q20	Do you think this standard gives rise to any unwarranted or unintended consequences? O Yes
Q20a	NoIf yes, then please give reasons for your answer.

	Do you envisage any feasibility challenges to online services delivering this standard?
Q21	O Yes
	○ No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q21a	
	Do you think this standard requires a transition period of any longer than 3 months
	after the code comes into force?
Q22	O Yes
	O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q22a	you think a reasonable transition period would be and wify.
QZZu	
	Do you know of any online resources that you think could be usefully linked to from
	this section of the code?
Q23	O Yes
	○ No
	If yes, then please provide details (including links).
Q23a	

Q24	Detrimental use of data: Do not use children's personal data in ways that have been shown to be detrimental to their wellbeing, or that go against industry codes of practice, other regulatory provisions or Government advice. ○ I would like to respond to this standard ○ Skip
Q25	Have we communicated our expectations for this standard clearly? Yes No
Q25a	If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q26	O Yes O No
Q26a	If yes, then please give reasons for your answer.

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q27	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q27a	
Q28	Do you envisage any feasibility challenges to online services delivering this standard? O Yes
	○ No
	If yes, then please provide details of what you think the challenges are and how you think they could be evereme?
Q28a	think they could be overcome?
Q20u	
020	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q29	O Yes
	No If yes, then please provide your reasons for this view, and give an indication of what
	you think a reasonable transition period would be and why.
Q29a	

	this section of the code?
Q30	O Yes
	○ No
	If yes, then please provide details (including links).
Q30a	
	Policies and community standards: Uphold your own published terms, policies and community standards (including but not limited to privacy policies, age restriction, behaviour rules and content policies).
Q31	✓ I would like to respond to this standard✓ Skip
	Have we communicated our expectations for this standard clearly?
Q32	✓ Yes○ No
	If no, then please give reasons for your answer.
Q32a	

	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q33	
	○ No
	If yes, then please give reasons for your answer.
Q33a	Our social platform creates a social platform per venue, we then enable venues to manage them, thus curating their social platform to a social context relevant to location. The big issue with social platforms today is they are too big to managewe solve this by breaking the internets into manageable intranets where local norms can be asserted and managed.
	Do you think this standard sives rise to any unwarranted or unintended
	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q34	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q34a	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q35	Yes
	O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q35a	

Q36	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? Yes
	O No If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q36a	
Q37 Q37a	Do you know of any online resources that you think could be usefully linked to from this section of the code? Yes No If yes, then please provide details (including links).
Q38	Default settings: Settings must be 'high privacy' by default (unless you can demonstrate a compelling reason for a different default setting, taking account of the best interests of the child). ○ I would like to respond to this standard ○ Skip

Q39 Q39a	Yes No If no, then please give reasons for your answer.
Q40	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes No If yes, then please give reasons for your answer.
Q40a	If yes, then please give reasons for your answer.
Q41	Do you think this standard gives rise to any unwarranted or unintended consequences? O Yes
Q41a	No If yes, then please give reasons for your answer.

Q42	Do you envisage any feasibility challenges to online services delivering this standard? Yes No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q42a	
Q43	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? O Yes
Q43a	No If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q 13 a	
Q44	Do you know of any online resources that you think could be usefully linked to from this section of the code? Yes
Q44a	No If yes, then please provide details (including links).

Q45	elements they wish to activate. ② I would like to respond to this standard ○ Skip
Q46	Have we communicated our expectations for this standard clearly? Ves No
Q46a	If no, then please give reasons for your answer.
Q47	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes No If yes, then please give reasons for your answer.

Q47a We make data minimisation our point of innovation. For example although we use

part of the uk gov Improving Crowd Resilience program.

location services we don't collect location, instead we collate enough data to collate people then connect them, and all data is hashed so they are just comparators so even if hacked there is nothing there to see in terms of location data in the free use version of the app. Some overlay services offered to venues collate absolute data upon request of a specific service which is communicated transparently at point of use and covered by an LIA. The initial use case is about keeping crowds safer as

Data minimisation: Collect and retain only the minimum amount of personal

data you need to provide the elements of your service in which a child is actively and knowingly engaged. Give children separate choices over which

240	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q48	O Yes
Q48a	If yes, then please give reasons for your answer.
Q49	Do you envisage any feasibility challenges to online services delivering this standard? Yes
	No If yes, then please provide details of what you think the challenges are and how you
	think they could be overcome?
Q49a	
	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q50	
	O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q50a	Yes so we can be sure this focus on location is manageable and acceptable within our method of working which is already private by design.

	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q51	O Yes
	○ No
	If yes, then please provide details (including links).
Q51a	
Q52	Data sharing: Do not disclose children's data unless you can demonstrate a compelling reason to do so, taking account of the best interests of the child. I would like to respond to this standard Skip
Q53	Have we communicated our expectations for this standard clearly? O Yes No
	If no, then please give reasons for your answer.
Q53a	

	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q54	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q54a	
	Do you think this standard gives rise to any unwarranted or unintended
Q55	consequences?
QJJ	O Yes
	No If yes, then please give reasons for your answer.
Q55a	If yes, then please give reasons for your answer.
QJJG	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q56	O Yes
	○ No
	If yes, then please provide details of what you think the challenges are and how you
0=5	think they could be overcome?
Q56a	

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q57	O Yes
	○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q57a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q58	O Yes
	○ No
	If yes, then please provide details (including links).
Q58a	
	Geolocation: Switch geolocation options off by default (unless you can demonstrate a compelling reason for geolocation, taking account of the best interests of the child), and provide an obvious sign for children when location
	tracking is active. Options which make a child's location visible to others must default back to off at the end of each session.
Q59	I would like to respond to this standard
	○ Skip

Q60	
	○ No
	If no, then please give reasons for your answer.
Q60a	
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q61	
	○ No
	If yes, then please give reasons for your answer.
Q61a	Potentially. We collate permission for using location services but don't use absolute location at all in the free version of the app. This needs to be understood by the ICO. App location permissions now include access to WiFi data that can be used benignly as we do to create groups of users based on location without actually collating any actual location data. The wording of this law needs to understand this nuance or we will be forced to not enable this private by design location oriented service.
	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q62	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q62a	

Have we communicated our expectations for this standard clearly?

	Do you envisage any feasibility challenges to online services delivering this standard?
Q63	O Yes O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q63a	
	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q64	O Yes O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q64a	
Q65	Do you know of any online resources that you think could be usefully linked to from this section of the code?
203	O Yes O No
Q65a	If yes, then please provide details (including links).

	Parental controls: If you provide parental controls give the child age appropriate information about this. If your online service allows a parent or carer to monitor their child's online activity or track their location, provide an obvious sign to the child when they are being monitored.
Q66	I would like to respond to this standard Skip
Q67	Have we communicated our expectations for this standard clearly? O Yes No
Q67a	If no, then please give reasons for your answer.
Q68	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
QUO	O Yes O No
Q68a	If yes, then please give reasons for your answer.

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q69	O Yes
	○ No
	If yes, then please give reasons for your answer.
Q69a	
070	Do you envisage any feasibility challenges to online services delivering this standard?
Q70	O Yes
	No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q70a	
	Do you think this standard requires a transition period of any longer than 3
074	months after the code comes into force?
Q71	O Yes
	O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q71a	, and many in the state of an artist portion from the state of an artist portion from the state of an artist portion from the state of artist portion from the state
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	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q72	O Yes O No
	If yes, then please provide details (including links).
Q72a	
	Profiling: Switch options which use profiling off by default (unless you can demonstrate a compelling reason for profiling, taking account of the best interests of the child). Only allow profiling if you have appropriate measures in place to protect the child from any harmful effects (in particular, being fed content that is detrimental to their health or wellbeing).
Q73	✓ I would like to respond to this standard✓ Skip
Q74	Have we communicated our expectations for this standard clearly? O Yes
ζ, .	No If no, then please give reasons for your answer.
Q74a	If no, then please give reasons for your answer.

Q75	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes
	○ No
Q75a	If yes, then please give reasons for your answer. We don't profile anyone's personal data, instead ask them to profile themselves and
	give them complete control of that profile, able to delete or modify it at any time.
	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q76	✓ Yes○ No
	If yes, then please give reasons for your answer.
Q76a	Self profiling explicitly opted into gets caught by your wording that assumes all profiling is done surreptiously.
	Do you envisage any feasibility challenges to online services delivering this standard?
Q77	O Yes
	No If yes, then please provide details of what you think the challenges are and how you
Q77a	think they could be overcome?

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q78	○ Yes
	○ No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q78a	you think a reasonable transition period would be and why?
	Do you know of any online resources that you think could be usefully linked to from
270	this section of the code?
Q79	O Yes
	NoIf yes, then please provide details (including links).
279a	in year and produce provide actuals (menaum g mino).
	Nudge techniques: Do not use nudge techniques to lead or encourage children to provide unnecessary personal data, weaken or turn off privacy protections, or extend use
Q80	or extend use.
"	I would like to respond to this standardSkip
	O O INIP

Q81	Have we communicated our expectations for this standard clearly? O Yes No
Q81a	If no, then please give reasons for your answer.
Q82 Q82a	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes No If yes, then please give reasons for your answer.
Q83 Q83a	Do you think this standard gives rise to any unwarranted or unintended consequences? O Yes O No If yes, then please give reasons for your answer.

	Do you envisage any feasibility challenges to online services delivering this standard?
Q84	O Yes O No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q84a	
	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q85	O Yes O No
	If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q85a	
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q86	O Yes O No
Q86a	If yes, then please provide details (including links).

Q87	Connected toys and devices: If you provide a connected toy or device ensure you include effective tools to enable compliance with this code O I would like to respond to this standard O Skip
Q88	Have we communicated our expectations for this standard clearly? O Yes No
Q88a	If no, then please give reasons for your answer.
	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q89	O Yes O No
Q89a	If yes, then please give reasons for your answer.

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q90	Yes
	○ No
	If yes, then please give reasons for your answer.
Q90a	
	Do you envisage any feasibility challenges to online services delivering this
001	standard?
Q91	O Yes
	No If yes, then please provide details of what you think the challenges are and how you
	think they could be overcome?
Q91a	
	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q92	O Yes
	O No
	If yes, then please provide your reasons for this view, and give an indication of what
000	you think a reasonable transition period would be and why.
Q92a	

	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q93	O Yes
	○ No
	If yes, then please provide details (including links).
Q93a	
	Online tools: Provide prominent and accessible tools to help children exercise
	their data protection rights and report concerns.
Q94	I would like to respond to this standard
	Have we communicated our expectations for this standard clearly?
Q95	O Yes
	○ No
_	If no, then please give reasons for your answer.
Q95a	

	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard?
Q96	Yes No
Q96a	If yes, then please give reasons for your answer.
Q90a	
	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q97	O Yes O No
007	If yes, then please give reasons for your answer.
Q97a	
	Do you envisage any feasibility challenges to online services delivering this standard?
Q98	Yes No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q98a	,

	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force?
Q99	O Yes
	No If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q99a	think a reasonable transition period would be and wify.
	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q100	O Yes O No
Q100a	If yes, then please provide details (including links).
Q 100a	
	Data protection impact assessments: Undertake a DPIA specifically to assess and mitigate risks to children who are likely to access your service, taking into account differing ages, capacities and development needs. Ensure that your DPIA builds in compliance with this code.
Q101	✓ I would like to respond to this standard✓ Skip

Q102 a	No If no, then please give reasons for your answer.
Q103 Q103	Do you have any examples that you think could be used to illustrate the approach we are advocating to this standard? Yes No If yes, then please give reasons for your answer.
Q104 Q104	Do you think this standard gives rise to any unwarranted or unintended consequences? Yes No If yes, then please give reasons for your answer. You force every platform to assume possible use by a child and thus every platform now needs a DPIA which can be costly to a startup, just another barrier to the market. Especially when the data you now need for age verification exceeds the data collated by the platform in the first place! So most of our dpia will be about that issue rather than the platform!

Have we communicated our expectations for this standard clearly?

Q105	Do you envisage any feasibility challenges to online services delivering this standard? Yes No
	If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q105 a	
Q106	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? Yes
	No If yes, then please provide your reasons for this view, and give an indication of what you think a reasonable transition period would be and why.
Q106 a	
0107	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q107	O Yes O No If yes, then please provide details (including links)
Q107 a	If yes, then please provide details (including links).

Q108	including data protection training for all staff involved in the design and development of online services likely to be accessed by children. Ensure that your policies, procedures and terms of service demonstrate compliance with the provisions of this code I would like to respond to this standard Skip
Q109	Have we communicated our expectations for this standard clearly? O Yes No
Q109	If no, then please give reasons for your answer.
a	
	Do you have any examples that you think could be used to illustrate the approach we
	are advocating to this standard?
Q110	O Yes O No
	If yes, then please give reasons for your answer.
Q110 a	

Governance and accountability: Ensure you have policies and procedures in place which demonstrate how you comply with data protection obligations,

	Do you think this standard gives rise to any unwarranted or unintended consequences?
Q111	O Yes O No
	If yes, then please give reasons for your answer.
Q111 a	
Q112	Do you envisage any feasibility challenges to online services delivering this standard? Yes
	No If yes, then please provide details of what you think the challenges are and how you think they could be overcome?
Q112 a	
Q113	Do you think this standard requires a transition period of any longer than 3 months after the code comes into force? O Yes
QIIS	No If yes, then please provide your reasons for this view, and give an indication of what
Q113	you think a reasonable transition period would be and why.
а	

	Do you know of any online resources that you think could be usefully linked to from this section of the code?
Q114	O Yes
	○ No
	If yes, then please provide details (including links).
Q114	
а	

Section 3: Your views on the code sections

	Is the 'Enforcement of this code' section of the code clearly communicated?
Q115	O Yes
	⊘ No
	If no, then please provide your reasons for this view.
	Too much ambiguity on likely child access.
3	
	Is the 'Glossary' section of the code clearly communicated?
Q116	
QO	O No
	If no, then please provide your reasons for this view.
Q116	
а	
0447	Are there any key terms missing from the 'Glossary'?
Q117	O Yes
	No If you then places provide your reasons for this view.
Q117	If yes, then please provide your reasons for this view.
3	

	Is the 'Annex A: Age and developmental stages' section of the code clearly communicated?
Q118	
	O No
	If no, then please provide your reasons for this view.
Q118	
3	
	Is there any information that you think needs to be changed in the Annex A: Age and developmental stages' section of the code?
Q119	
	○ No
	If yes, then please provide your reasons for this view.
Q119 a	Adding in ages 13 to 17 as children creates a new class of legal entity previously clarified under GDPR and UK selection. So now all platforms are likely to be accessed by a child.
	Do you know of any online resources that could be usefully linked to the
	'Annex A: Age and developmental stages' section of the code?
Q120	O Yes
	If yes, then please provide details (including links).
Q120	
4	

	Is the 'Annex B: Lawful basis for processing' section of the code clearly communicated?
Q121	
	O No
	If no, then please provide your reasons for this view.
Q121	
a	
	Is the 'Annex C: Data Protection Impact Assessment' section of the code clearly communicated?
0122	
~	O No
	If no, then please provide your reasons for this view.
Q122	If no, then please provide your reasons for time view.
a	
	Do you think any issues raised by the code would benefit from further (post publication) work, research or innovation?
Q123	O Yes
~	Ø No
	If yes, then please provide your reasons for this view.
Q123 a	21 yes, their piedse provide year reasons for this view.

Section 4: About you

Q125

Krowdthink Ltd

	Are you answering as:
Q124	A body representing the views or interests of children
	A body representing the views or interests of parents
	A child development expert
	O An academic
	An individual acting in another professional capacity
	A provider of an ISS likely to be accessed by children
	A trade association representing ISS providers
	An individual acting in a private capacity (e.g. someone providing their views as a member of the public of the public or a parent)?
	O An ICO employee
	Other
	Please specify:
Q124	
a	
0404	Please specify:
Q124 h	

Please state your name or if you're answering on behalf of an organisation, your organisation's name.

Thank you for responding to this consultation We value your input.