

Q1 Does the draft guidance cover the relevant issues about the right of access?

Yes

No

Unsure / don't know

If no or unsure/don't know, what other issues would you like to be covered in it?

Q2 Does the draft guidance contain the right level of detail?

Yes

No

Unsure / don't know

If no or unsure/don't know, in what areas should there be more detail within the draft guidance?

Q3 Does the draft guidance contain enough examples?

Yes

No

Unsure / don't know

If no or unsure/don't know, please provide any examples that think should be included in the draft guidance.

MORE HEALTH SPECIFIC EXAMPLES WOULD BE HELPFUL.

Q4 We have found that data protection professionals often struggle with applying and defining 'manifestly unfounded or excessive' subject access requests. We would like to include a wide range of examples from a variety of sectors to help you. Please provide some examples of manifestly unfounded and excessive requests below (if applicable).

Q5 On a scale of 1-5 how useful is the draft guidance?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|----------------------------------|
| 1 - Not at all useful | 2 - Slightly useful | 3 - Moderately useful | 4 - Very useful | 5 - Extremely useful |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

Q6 Why have you given this score?

EASY TO READ
GOOD TO HAVE LINKS TO THE ACTUAL LEGISLATION FROM THE EASY-READ TEXT.

Q7 To what extent do you agree that the draft guidance is clear and easy to understand?

- | | | | | |
|-----------------------|-----------------------|----------------------------|-----------------------|----------------------------------|
| Strongly disagree | Disagree | Neither agree nor disagree | Agree | Strongly agree |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> |

Q8 Please provide any further comments or suggestions you may have about the draft guidance.

GUIDANCE IS GOOD. THE MAIN ISSUE WE HAVE IN OUR G.P. PRACTICE IS THE TIME AND COST OF REPACTING TO SARS. WE HAVE ONE MEMBER OF STAFF WORKING SOLELY ON THIS 1 1/2 DAYS PER WEEK. PRINT-OUTS OF RECORDS ARE OFTEN SEVERAL INCHES THICK + NEED TO BE CHECKED/REDACTED BY A G.P. POSTAGE COSTS ARE ALSO A SIGNIFICANT FACTOR IF PATIENTS CANNOT COLLECT. SOLICITORS PREVIOUSLY PAID FOR RECORDS AND NOW GET THESE AT OUR EXPENSE.

Q9 Are you answering as:

- An individual acting in a private capacity (eg someone providing their views as a member of the public)
- An individual acting in a professional capacity
- On behalf of an organisation
- Other

Please specify the name of your organisation:

What sector are you from:

NHS HEALTH / PRIMARY CARE.

Q10 How did you find out about this survey?

- ICO Twitter account
- ICO Facebook account
- ICO LinkedIn account
- ICO website
- ICO newsletter
- ICO staff member
- Colleague
- Personal/work Twitter account
- Personal/work Facebook account
- Personal/work LinkedIn account
- Other

If other please specify:

Thank you for taking the time to complete the survey.