

MI R046F EIR,FOI Monthly Summary

KPI	Apr	May	Jun
Current active caseload	2233	2292	2223
First decision within 6 months	71.59%	64.36%	67.70%
Active cases over 12 mths old	7.08%	6.54%	7.18%

Supporting Info	Apr	May	Jun
Cases received	488	556	461
Cases with a current decision	443	523	569
Cases with a worked by user	715	788	798
Cases with no worked by user	1579	1536	1425

Key:

Standard generic names fields are set in our case management system. The below key provides context as to how the FOI Casework department use these fields to report on its casework.

"Current Active Caseload" – this is the total cases currently active at the end of each month.

"First decision within 6 months" – percentage of cases that had an initial decision within 6 months from the date the case was received.

"Active cases over 12 mths old" –cases older than 12 months from the date the case was received as a percentage of the current active caseload. The figures shows the position at the end of each month.

"Cases received" – total new cases received by month.

"Cases with a current decision" – total cases with a current decision made by month.

"Cases with a worked by user" – cases currently allocated to a case officer, this is a snapshot at the end of each month.

"Cases with no worked by user" – cases awaiting allocation to a case officer, this is a snapshot at the end of each month.