

## MI R046F EIR,FOI Monthly Summary

KPI	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Current active caseload	935	885	848	957	1020	1041	1201	1104	1264	1371	1359	1412
First decision within 6 months	94.14%	91.69%	94.30%	94.17%	97.61%	97.06%	97.76%	97.17%	96.97%	97.46%	93.43%	94.61%
Active cases over 12 mths old	5.24%	4.97%	4.60%	3.76%	3.82%	3.17%	3.16%	3.08%	2.77%	1.75%	1.03%	0.07%

Supporting Info	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Cases received	567	650	628	776	723	674	874	608	529	814	601	641
Cases with a current decision	637	740	673	656	673	646	718	706	364	713	608	563
Cases with a worked by user	680	659	575	744	714	648	695	636	684	615	585	592
Cases with no worked by user	255	226	273	213	306	393	506	468	580	756	774	820

### Key:

Standard generic names fields are set in our case management system. The below key provides context as to how the FOI Casework department use these fields to report on its casework.

**"Current Active Caseload"** – this is the total cases currently active.

**"First decision within 6 months"** – percentage of cases that had an initial decision within 6 months from the date the case was received.

**"Active cases over 12 mths old"** –cases older than 12 months from the date the case was received as a percentage of the current active caseload.

**"Cases received"** – total new cases received.

**"Cases with a current decision"** – total cases with a current decision made.

**"Cases with a worked by user"** – cases currently allocated to a case officer.

**"Cases with no worked by user"** – cases awaiting allocation to a case officer.

YTD
1412
95.51%
0.07%

YTD
8085
7697
592
820