

## **Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 09:20  
**To:** Simon Rice; David Smith  
**Cc:** Steve Wood, Hannah McCausland; Greg Jones  
**Subject:** Re: Unsecure webcams globally [SEC=UNCLASSIFIED]

Simon's blog is going down a storm. I'm doing a whole load of media interviews. SkyNews next at Euston.

I think it might be worth someone in Enforcement reviewing the images for the obviously commercial premises to warn the owners that they are breaching the DPA. There might be enough clues to make an example of somebody to reinforce the message. I spotted a hairdressers in Bath - and I bet I could have it identified without breaching any laws.

In other words, where unsecured private webcams are breaching the privacy of customers or employees we ought to be taking action.

In terms of what happens to close down the site, do we need a teleconference with other DPAs or will email do the trick?

Do we have any contacts with a Russian DPA? Who is approaching them? Should I be writing to the Russian Ambassador?

Who is serving the advertising? One for the Internet Advertising Bureau?

Chris

**From:** Simon Rice  
**Sent:** Tuesday, November 18, 2014 11:29 AM  
**To:** Christopher Graham; David Smith  
**Cc:** Steve Wood; Hannah McCausland; Greg Jones  
**Subject:** Re: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris

Many thanks. I will see what the OPC have planned and will mention your trip to Vancouver.  
Simon  
Sent from a mobile device

**From:** Christopher Graham  
**Sent:** Monday, November 17, 2014 04:47 PM  
**To:** David Smith; Simon Rice  
**Cc:** Steve Wood; Hannah McCausland; Greg Jones  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Simon

Thank you for this. I'd favour doing something with the Canadians. If they (the Canadians) are happy for you to do your blog in order to alert people without further delay that too would be good.

I see this as an APPA initiative and I am mindful that I am travelling to Vancouver at the end of next week in order to join their conference. I wouldn't want us to jump the gun – but we do need to alert people.

Many thanks,

Chris

**Christopher Graham**                      **Information Commissioner**

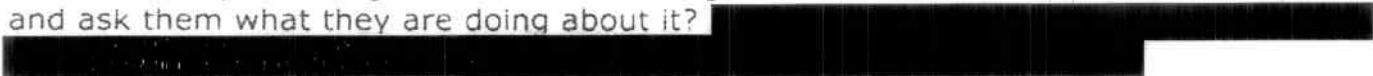
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. 01625 545709 F. 01625 524510 [www.ico.org.uk](http://www.ico.org.uk)

**From:** David Smith  
**Sent:** 17 November 2014 15:30  
**To:** Simon Rice  
**Cc:** Steve Wood; Hannah McCausland; Greg Jones; Christopher Graham  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Simon

Subject To Chris's views I think that the steps that you are taking are the right ones and probably about as far as we can go. A blog is clearly a good idea although it would be useful to have something a little more permanent on our website for warning messages like this because a blog pretty quickly disappears into the background. Perhaps we should also put it in our next e-newsletter. It would also be good to contact the manufacturers if we know who they are. This would be similar to the approach that we made to mobile phone providers some time ago about the lack of security in default passwords for voicemail (which may have contributed to hacking of voicemails by journalists).

I can't see how we can easily identify and pursue data controllers who have failed to secure their webcams. Anyway with the general publicity and your blog etc they should have been warned now. All we could really do in the first instance anyway is to send them a warning letter. As you say if the website is in Russia this rather limits our scope although Hannah could bring this to the attention of the Russian DPA and ask them what they are doing about it?



Let me know if you want to discuss further.

David

**David Smith**  
**Deputy Commissioner and Director of Data Protection**

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. +44 (0) 1625 545721 F. +44 (0) 1625 524510 [www.ico.org.uk](http://www.ico.org.uk)

**From:** Simon Rice  
**Sent:** 17 November 2014 09:50  
**To:** Christopher Graham; David Smith

**Cc:** Steve Wood; Hannah McCausland; Greg Jones  
**Subject:** FW: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris and David,

You may have heard about a website that is being reported in the media which has created a directory of CCTV systems and webcams which are accessible over the internet. In the majority of cases, the camera owner has failed to change the default password meaning it takes little effort to gain unauthorised access to the video feed.

The camera are being used for a range of purposes from home and business security surveillance to baby monitors.

I'm drafting a blog on the topic with Greg but the Canadian Privacy Commissioner is keen to take some coordinated action.

Taking action ourselves against the operator of the website will be difficult as the server appears to be hosted in Russia. Identifying a data controller who has failed to secure their webcam (573 cameras are listed as in the UK) will also be difficult as gaining access to the video feed would require the use of the default password which may be an offence under the Computer Misuse Act.



I'd be grateful if you could let me know if you have any preference on how best to proceed.

Regards,

Simon

Dr Simon Rice  
Group Manager (Technology)

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
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**From:** Simon Rice  
**Sent:** 17 November 2014 09:20  
**To:** Hannah McCausland; Stephen Eckersley  
**Cc:** Intelligence Hub  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Hannah,

This is a tricky one. There might be a Section 55 angle but the unauthorised access using the default passwords may engage the Computer Misuse Act which would make this a criminal matter for the Police. The Intelligence Hub would be able to advise how best to take this forward.

[REDACTED]

Greg and I have a first draft of a blog for the website so that should help raise the public information side of things.

An open letter to device manufacturers would be a good avenue to pursue highlighting the need to provide privacy-friendly defaults. [REDACTED]

[REDACTED]. I will contact Chris and David to get their opinion on this.

Simon

Dr Simon Rice  
Group Manager (Technology)

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
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**From:** Hannah McCausland  
**Sent:** 17 November 2014 08:57  
**To:** Stephen Eckersley; Simon Rice  
**Cc:** Intelligence Hub  
**Subject:** FW: Unsecure webcams globally [SEC=UNCLASSIFIED]

Steve, Simon,  
cc. Intelligence Hub

Are you interested in embarking on ICO collaboration with Canada on this issue? Can I leave this with you?

Hannah

Hannah McCausland Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
T. 01625 545246 F. 01625 524 510  
[www.ico.gov.uk](http://www.ico.gov.uk)




**From:** Hannah McCausland [mailto:Hannah.McCausland@ico.org.uk]

**Sent:** Wednesday, November 12, 2014 2:38 AM

**To:**



**Subject:** RE: Unsecure webcams globally

Thank you to you  for raising awareness on this. We are looking at this and deciding on action to take with our comms. department to communicate with individuals about the risks.

While it is not a new problem, individuals often miss the fact that this capability of technology exists.

From our Technology Group Manager Simon Rice, we understand the following:

There will be valid uses of open access cameras – For example, there is a webcam looking at the Abbey Road pedestrian crossing:

<http://www.abbeyroad.com/Crossing>

A similar risk will be present in network storage devices, printers, baby monitors, home cinema equipment, music library etc.

The IT Security reports addresses this problem from paragraph 115 onwards **Storing personal data in a widely-accessible location** .

[http://ico.org.uk/~media/documents/library/Data\\_Protection/Research\\_and\\_reports/protecting-personal-data-in-online-services-learning-from-the-mistakes-of-others.pdf#page=38](http://ico.org.uk/~media/documents/library/Data_Protection/Research_and_reports/protecting-personal-data-in-online-services-learning-from-the-mistakes-of-others.pdf#page=38)

best regards,  
Hannah

**Hannah McCausland Senior Policy Officer (International)**  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. 01625 545246 F. 01625 524 510  
[www.ico.gov.uk](http://www.ico.gov.uk)



**Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 09:25  
**To:** Greg Jones  
**Subject:** Re: Sky News request

Thank you

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 09:24 AM  
**To:** Christopher Graham  
**Subject:** RE: Sky News request

Thanks Chris,

The PA video journalist on his way to Euston is [REDACTED].

I've told them that you have a meeting at Blackfriars at 11.30am so you'll need to be away asap.

Regards,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** Christopher Graham  
**Sent:** 20 November 2014 09:20  
**To:** Greg Jones  
**Subject:** Re: Sky News request

Fine. I just need to get to Blackfriars by 1130

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 09:09 AM  
**To:** Christopher Graham  
**Subject:** RE: Sky News request

PA would also like to film a pre-rec straight after your Sky News interview at Euston.

Let me know if you're happy to take part.

Thanks,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** Christopher Graham  
**Sent:** 20 November 2014 09:08  
**To:** Greg Jones  
**Subject:** Re: Sky News request

OK. Just done World Update with [REDACTED]

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 08:48 AM  
**To:** Christopher Graham  
**Subject:** RE: Sky News request

Thanks Chris, it's also running on the PA newswire. They've included extracts from Simon's blog along with quote's from your Radio 4 interview. The piece includes a supportive quote from Emma Carr at Big Brother Watch.

## WEBCAM HACKERS 'SPYING ON FAMILIES'

TECHNOLOGY Webcams  
Nov 20, 2014 7:23:38 AM  
By Scott D'Arcy, Press Association

Page 1

People could be watched in their own homes or at work with hackers targeting household webcams and uploading live footage to the internet, the UK's privacy watchdog has warned.

The Information Commissioner's Office (ICO) has urged people to upgrade their passwords after a Russian-based website was found to be accessing cameras in everything from CCTV to baby monitors.

The website is thought to feature live feeds from homes and businesses across the UK, including a gym in Manchester, a bedroom in Birmingham, and an office in Leicester.

With an estimated 350,000 such cameras sold in the country last year, the ICO warned that those without password protection or with weak passwords could be vulnerable to hackers.

Simon Rice, ICO group manager for technology, said: "The website, which is based in Russia, accesses the information by using the default login credentials, which are freely available online, for thousands of cameras.

"The footage is being collected from security cameras used by businesses and members of the public, ranging from CCTV networks used to keep large premises secure, down to built-in cameras on baby monitors.

"This is a threat that all of us need to be aware of and be taking action to protect against."

Many people use webcams to monitor their homes remotely while they are away, viewing the footage over the internet.

But Mr Rice warned: "The ability to access footage remotely is both an internet cameras biggest selling point and, if not set up correctly, potentially its biggest security weakness. Remember, if you can access your video footage over the internet, then what is stopping someone else from doing the same?"

"You may think that having to type in an obscure web address to access the footage provides some level of protection. However, this will not protect you from the remote software that hackers often use to scan the internet for vulnerable devices. In some cases, insecure cameras can be identified using nothing more than an internet search engine.

"As a last resort, you can always cover the lens if you don't want to use the camera all of the time."

Page 2

Information Commissioner Christopher Graham told the BBC there were 600 UK feeds and there were international efforts to tackle the site.

"It's spooky," he said.

"They scan the internet and track down feeds. There are 600 in the UK and that is nothing - there are 5,000 in the States. We were alerted to it by our colleagues in Australia and Canada. It's all over the place."

He added had the website been based in the UK it would be illegal, breaching the Data Protection Act, but said the issue needed a "global response".

mfl

Page 3

Emma Carr, director of Big Brother Watch, said: "Few people would leave their front doors unlocked, yet failing to password protect your devices carries the same risks to both their privacy and security.

"As the capability of these devices becomes increasingly sophisticated, it is inevitable that users will inadvertently expose themselves and their lives to hackers. This



warning from the ICO should come as a timely wake up call that the public need to start educating themselves about the technology they are bringing into their homes and how to keep it secure."



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** Christopher Graham  
**Sent:** 20 November 2014 08:38  
**To:** Greg Jones  
**Subject:** Re: Sky News request

OK. I'm doing BBC World Service World Update over the phone (!) at 9am. It's for their 10.30 broadcast

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 08:35 AM  
**To:** Christopher Graham  
**Cc:** Robert Parker; Louise Mottershead  
**Subject:** RE: Sky News request

Sky have asked for you to ring [REDACTED] when you arrive at London Euston and ask for a [REDACTED] or a [REDACTED]. They will confirm where the camera crew are waiting for you in the station.

If you can't get through to either of them their reporter [REDACTED] will be with the camera crew and is available on [REDACTED].

Let me know if you need any further details.

Regards,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** Christopher Graham  
**Sent:** 20 November 2014 08:03  
**To:** Greg Jones  
**Subject:** Re: Sky News request

Thanks, Greg.

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 07:30 AM

**To:** Christopher Graham  
**Subject:** Re: Sky News request

They're going to send a crew to Euston for 10.30.

Just arranging the details now, but I'll send you the crew's contact details as soon as I have them.

BBC Breakfast interview came across well.

Thanks,  
Greg

**From:** Christopher Graham  
**Sent:** Thursday, November 20, 2014 07:17 AM  
**To:** Greg Jones  
**Subject:** Re: Sky News request

I could do 0800 at Piccadilly or 1030 at Euston

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 06:56 AM  
**To:** Christopher Graham  
**Subject:** Fw: Sky News request

Hi Chris,

Further interview bid from Sky News.

Are there any gaps in your schedule where you could fit this in today? They've offered to send a truck

Alternatively, I'll see if Andrew is available.

Thanks,  
Greg

**From:** [REDACTED]  
**Sent:** Thursday, November 20, 2014 06:28 AM  
**To:** Greg Jones  
**Cc:** [REDACTED]  
**Subject:** Sky News request

Dear Greg

Sky News would very much like to talk to the information commissioner this morning (Thursday) regarding the webcam story that has appeared in the Mail.

Could someone call me on the Sky News newsdesk [REDACTED] to see what might be possible either in Manchester or London

Kind regards,

[REDACTED]

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## Louise Mottershead

---

**From:** Stephen Eckersley  
**Sent:** 20 November 2014 09:32  
**To:** Christopher Graham  
**Cc:** Steve Wood; Hannah McCausland; David Smith; Press Team (internal); Greg Jones; Simon Rice  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris,

I was in the process of finding out what you had said about the ICO's next steps and your questions cover the areas that I needed to establish.

Enforcement will review the images for the obviously commercial premises with a view to warning the owners that they are breaching the DPA

As for the GPEN coordination this is a good opportunity to demonstrate its value and effectiveness and we will get the ball rolling on this asap, together with establishing if we have any contacts with the Russian DPA and see if we can approach them.

You may need to write to the Russian Ambassador, but let's see where liaison takes us first?

Steve Eckersley Head of Enforcement

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

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**From:** Louise Mottershead **On Behalf Of** Christopher Graham  
**Sent:** 20 November 2014 09:22  
**To:** Stephen Eckersley  
**Subject:** FW: Unsecure webcams globally [SEC=UNCLASSIFIED]

Steve

See below please.

Thanks  
Lou



Louise Mottershead  
PA to the Information Commissioner

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

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**Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 09:52  
**To:** [REDACTED]  
**Subject:** Re: Video cameras

Thanks, [REDACTED] was quite sharp, I thought.

Chris

----- Original Message -----

**From:** [REDACTED]  
**Sent:** Thursday, November 20, 2014 08:49 AM  
**To:** Christopher Graham  
**Subject:** Video cameras

Chris  
Excellent piece on the radio this morning ... Congrats, [REDACTED]

Sent from my iPhone

## Louise Mottershead

---

**From:** David Smith  
**Sent:** 20 November 2014 11:28  
**To:** Stephen Eckersley, Christopher Graham  
**Cc:** Steve Wood; Hannah McCausland, Press Team (internal); Greg Jones, Simon Rice  
**Subject:** Re: Unsecure webcams globally [SEC=UNCLASSIFIED]

Steve

Could you liaise with Hannah over contacting the Russian DPA as I've already suggested to her that we might usefully do this. We do have contacts there although I'm not sure how just reliable they are, Writing to the Russian Ambassador may be something for the future but we should go to the DPA first.

Thanks

David

**From:** Stephen Eckersley  
**Sent:** Thursday, November 20, 2014 09:31 AM  
**To:** Christopher Graham  
**Cc:** Steve Wood; Hannah McCausland; David Smith; Press Team (internal); Greg Jones; Simon Rice  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris,

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Steve Eckersley Head of Enforcement

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

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**From:** Louise Mottershead **On Behalf Of** Christopher Graham  
**Sent:** 20 November 2014 09:22  
**To:** Stephen Eckersley  
**Subject:** FW: Unsecure webcams globally [SEC=UNCLASSIFIED]

**Louise Mottershead**

---

**From:** Stephen Eckersley  
**Sent:** 20 November 2014 12:11  
**To:** Steve Wood; Hannah McCausland; Andy Curry  
**Cc:** Greg Jones; Andy Curry; Christopher Graham; Simon Rice; David Smith; Andy Curry  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Steve,  
Thanks and we will take this forward.

Steve Eckersley Head of Enforcement

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

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**From:** Steve Wood  
**Sent:** 20 November 2014 11:41  
**To:** Hannah McCausland  
**Cc:** Greg Jones; Stephen Eckersley; Andy Curry; Christopher Graham; Simon Rice; David Smith  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Rather than contacting the Russian Ambassador - I know this isn't something we usually do but this contacting the Russia desk at the FCO might be a good option, as they may be able to provide some advice about the difficulties and sensitivities. It may also be worth giving them a heads up that we are making these enquiries with the Russian DPA.

Steve

Steve Wood Head of Policy Delivery

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. T. 01625 545706 [www.ico.org.uk](http://www.ico.org.uk)

For secure emails over GSI please use [steve.wood@ico.gsi.gov.uk](mailto:steve.wood@ico.gsi.gov.uk)

**From:** Hannah McCausland  
**Sent:** 20 November 2014 11:36  
**To:** Christopher Graham; Simon Rice; David Smith  
**Cc:** Steve Wood; Greg Jones; Stephen Eckersley; Andy Curry  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris,





Hannah

**Hannah McCausland** Senior Policy Officer (International)

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

T. 01625 545246 F. 01625 524 510

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**From:** Christopher Graham

**Sent:** 20 November 2014 09:20

**To:** Simon Rice; David Smith

**Cc:** Steve Wood; Hannah McCausland; Greg Jones

**Subject:** Re: Unsecure webcams globally [SEC=UNCLASSIFIED]

Simon's blog is going down a storm. I'm doing a whole load of media interviews. SkyNews next at Euston

I think it might be worth someone in Enforcement reviewing the images for the obviously commercial premises to warn the owners that they are breaching the DPA. There might be enough clues to make an example of somebody to reinforce the message. I spotted a hairdressers in Bath - and I bet I could have it identified without breaching any laws.

In other words, where unsecured private webcams are breaching the privacy of customers or employees we ought to be taking action.

In terms of what happens to close down the site, do we need a teleconference with other DPAs or will email do the trick?

Do we have any contacts with a Russian DPA? Who is approaching them? Should I be writing to the Russian Ambassador?

Who is serving the advertising? One for the Internet Advertising Bureau?

Chris

**From:** Simon Rice

**Sent:** Tuesday, November 18, 2014 11:29 AM

**To:** Christopher Graham; David Smith

**Cc:** Steve Wood; Hannah McCausland; Greg Jones

**Subject:** Re: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris,

Many thanks. I will see what the OPC have planned and will mention your trip to Vancouver.

Simon

Sent from a mobile device

**From:** Christopher Graham

**Sent:** Monday, November 17, 2014 04:47 PM

**To:** David Smith; Simon Rice

**Cc:** Steve Wood; Hannah McCausland; Greg Jones

**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Simon



**Louise Mottershead**

---

**From:** Andy Curry  
**Sent:** 20 November 2014 12:31  
**To:** Hannah McCausland; Christopher Graham; Simon Rice; David Smith  
**Cc:** Steve Wood; Greg Jones; Stephen Eckersley  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Just a quick update as our Intel officers are currently viewing the website to try and identify commercial premises – when we did the initial scan a couple of days ago, we identified 2,424 UK based webcams, since then this has reduced to 584 today.

It appears, therefore, that education and awareness is having a significant effect on the webcams that are being exposed.

As a rough estimate, around 10 to 20% of the UK sites appear to be commercial, the rest are domestic.

Andy

**From:** Hannah McCausland  
**Sent:** 20 November 2014 11:36  
**To:** Christopher Graham; Simon Rice; David Smith  
**Cc:** Steve Wood; Greg Jones; Stephen Eckersley; Andy Curry  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]

Chris,



Hannah

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
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**From:** Christopher Graham  
**Sent:** 20 November 2014 09:20  
**To:** Simon Rice; David Smith  
**Cc:** Steve Wood; Hannah McCausland; Greg Jones  
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I think it might be worth someone in Enforcement reviewing the images for the obviously commercial premises to

**Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 14:58  
**To:** Greg Jones  
**Subject:** Re: Interview bid - CNN at 8pm tonight

That's fine, but I need to know when to expect the taxi at the restaurant.

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 01:50 PM  
**To:** Christopher Graham  
**Subject:** RE: Interview bid - CNN at 8pm tonight

Thanks Chris,

CNN need to move the interview to 8.40pm but they have confirmed that they can provide transport there and back.

Is this later time still ok?

Greg



Greg Jones  
Press Officer

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**From:** Christopher Graham  
**Sent:** 20 November 2014 13:42  
**To:** Greg Jones  
**Subject:** Re: Interview bid - CNN at 8pm tonight

Done

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 12:57 PM  
**To:** Christopher Graham  
**Subject:** RE: Interview bid - CNN at 8pm tonight

Thanks,

Channel 4 don't need a piece to camera so it's just ITV now.

Their reporter [REDACTED] mobile is [REDACTED] in case you have any problems finding them.

Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
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**From:** Christopher Graham  
**Sent:** 20 November 2014 12:55  
**To:** Greg Jones  
**Subject:** Re: Interview bid - CNN at 8pm tonight

Collect from La Porchetta and return me there. It's about 10 mins from Oxford Circus so 10 mins before CNN need me.

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 12:39 PM  
**To:** Christopher Graham  
**Subject:** RE: Interview bid - CNN at 8pm tonight

Thanks Chris,

What time would you like picking up? And is there anywhere you would like them to drop you off afterwards?

Regards,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF  
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**From:** Christopher Graham  
**Sent:** 20 November 2014 12:26  
**To:** Greg Jones  
**Subject:** Re: Interview bid - CNN at 8pm tonight

OK. I was going for dinner with colleagues so please could I be collected from La Porchetta restaurant off Queen Square in Bloomsbury. I won't drink before the interview!

Give them my mobile number as a back up.

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 12:17 PM  
**To:** Christopher Graham  
**Cc:** Louise Mottershead; Robert Parker  
**Subject:** Interview bid - CNN at 8pm tonight

Hi Chris,

Would you be interested in carrying out an interview on CNN tonight at 8pm? It's their US news programmes top story.

They are based at Oxford Circus and are happy to provide transport there and back.

Regards,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** [REDACTED]

**Sent:** 20 November 2014 12:06

**To:** Greg Jones

**Subject:** CNN International News

Hello Greg,

This is [REDACTED] with CNN News in London.

Keen to see if the Commissioner will do an interview with us this evening in the 8pm hour or if a spokesperson is available to do the interview.

We are leading with this story in our prime-time news program 'The World Right Now.'

[REDACTED] will conduct the interview.

Many thanks,

[REDACTED]  
CNN News, London  
[REDACTED]

**Louise Mottershead**

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**From:** Hannah McCausland  
**Sent:** 20 November 2014 16:45  
**To:** Christopher Graham; David Smith  
**Cc:** Steve Wood; Greg Jones; Simon Rice; Andy Curry; Sally Anne Poole; Stephen Eckersley; Judith Jones  
**Subject:** RE: Unsecure webcams globally [SEC=UNCLASSIFIED]  
**Attachments:** 

**Importance:** High

Chris, David,

Together with Enforcement colleagues, I have put together the attached draft letter to send to the Russian DPA regarding the webcams issue – for your review.

Secondly, I have contacted the FCO Russia desk – they don't have any issues with us contacting the Russian DPA and seeing how far we can get at this level to check whether the website really is the responsibility of the Russian DPA (as the IP address alone could turn out to be misleading as to the place of establishment of the controller). However, the FCO has usefully advised us that we should get in contact with the official at the Cabinet Office which is now leading on devising a Government position on this specific issue. I'll give them a quick call but I am therefore also copying in Judith as she leads on Cabinet Office relations so that she is aware of this.

Thirdly, I have been contacted by the Canadian OPC (Carman Baggaley). Carman will send us a draft letter this evening which he hopes we and a few other DPAs could sign to send to the website showing the webcam footage ([www.insecam.com/faq/](http://www.insecam.com/faq/)). The Canadians have discovered an email address for them. Apart from this, Carman reports that the OPC will be issuing a similar blog to us now that it is known in the public domain that the issue emerged in Canada. We also had a short conversation about whether it is appropriate to contact the manufacturers of these devices and not only the webcam operators – do we have a general agreed view on this at the ICO yet?

Hannah

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
T 01625 545246 F 01625 524 510  
[www.ico.gov.uk](http://www.ico.gov.uk)

**Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 17:33  
**To:** Robert Parker  
**Subject:** Re: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

OK

**From:** Robert Parker  
**Sent:** Thursday, November 20, 2014 05:31 PM  
**To:** Christopher Graham  
**Subject:** RE: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

They will ring you just after 7

Robert Parker  
Head of Corporate Affairs

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**From:** Christopher Graham  
**Sent:** 20 November 2014 17:30  
**To:** Robert Parker  
**Subject:** Re: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

OK. Just let me know what I have to do for LBC. They ring me - or I ring them?

**From:** Robert Parker  
**Sent:** Thursday, November 20, 2014 05:26 PM  
**To:** Christopher Graham  
**Subject:** RE: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

Sorry, C5 don't need you anymore, Robert

Robert Parker  
Head of Corporate Affairs

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**From:** Christopher Graham  
**Sent:** 20 November 2014 17:24  
**To:** Robert Parker  
**Subject:** Re: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

OK. I can get to Channel 5 for 6.15.

**From:** Robert Parker  
**Sent:** Thursday, November 20, 2014 04:47 PM  
**To:** Christopher Graham  
**Cc:** Greg Jones  
**Subject:** RE: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

Chris, I've taken over from Greg now.

Channel Five would like you for their 6.30pm news. Ideally to be at their London Bridge studio for 6.15 ? They can send a taxi

Also, I've just spoken to NBC news for the US domestic TV Today show. They may want to interview you - would you be available

Robert Parker  
Head of Corporate Affairs

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**From:** Greg Jones  
**Sent:** 20 November 2014 16:35  
**To:** Robert Parker  
**Subject:** Fw: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

Hi Rob,

Can you confirm with LBC and give them Chris' personal mobile number?

Thanks,  
Greg

**From:** Christopher Graham  
**Sent:** Thursday, November 20, 2014 04:24 PM  
**To:** Greg Jones  
**Subject:** Re: CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

Ok will do. Both.

**From:** Greg Jones  
**Sent:** Thursday, November 20, 2014 03:34 PM  
**To:** Christopher Graham  
**Cc:** Robert Parker  
**Subject:** CNN International News - 8pm CONFIRMED (Pick up 7.30pm) & LBC Radio bid for 6.45 over phone

Hi Chris,

CNN have now moved your interview to the top billing at 8pm. This means that they will now pick you up at 7.30pm. The details can be found below.

LBC Radio would also like to interview you over the phone at 6.45pm. I'd imagine most of their audience are already covered by the other outlets that have reported the story, but let me know if you would still like to take part.

Thanks,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,  
Cheshire SK9 5AF

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**From:** [REDACTED]  
**Sent:** 20 November 2014 15:22  
**To:** Greg Jones  
**Subject:** RE: CNN International News

Hello Greg,

Interview will go ahead at 08:00pm.

I have arranged for car pick up and drop off:

Pick Up: 7:30pm : 33 Boswell Street, Holborn, London WC1N 3BP GOING TO Turner House 16 Great  
Marlborough St London W1F 7HS  
REF # 573868

Return : 08:15pm GOING TO 33 Boswell Street, Holborn, London WC1N 3BP  
REF # 574039

Please give my number as contact: [REDACTED]

I will also text the Commissioner now.

Thank you.

[REDACTED]  
CNN News, London  
[REDACTED]

**From:** Greg Jones [<mailto:Greg.Jones@ico.org.uk>]  
**Sent:** 20 November 2014 13:43  
**To:** [REDACTED]  
**Subject:** RE: CNN International News

Hi [REDACTED]

The Information Commissioner is happy to be interviewed for your programme, but he will need transport providing.



Can you arrange for him to be picked up from La Porchetta restaurant off Queen Square in Bloomsbury and dropped back at the restaurant afterwards? The restaurant is 10 minutes from Oxford Circus.

If there are any problems he is available this evening on [REDACTED]

Thanks,  
Greg



Greg Jones  
Press Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
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**From:** [REDACTED]  
**Sent:** 20 November 2014 12:06  
**To:** Greg Jones  
**Subject:** CNN International News

Hello Greg,

This is [REDACTED] with CNN News in London.

Keen to see if the Commissioner will do an interview with us this evening in the 8pm hour or if a spokesperson is available to do the interview.

We are leading with this story in our prime-time news program 'The World Right Now.'

[REDACTED] will conduct the interview.

Many thanks,

[REDACTED]  
CNN News, London  
[REDACTED]

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## Louise Mottershead

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 18:32  
**To:** Hannah McCausland; David Smith; Robert Parker; Greg Jones; Stephen Eckersley; Andy Curry; Sally Anne Poole; Intelligence Hub; Steve Wood  
**Cc:** Simon Rice  
**Subject:** Re: Insecam website - WEBSITE IS NO LONGER ACCESSIBLE

Good idea to raise at WP29 - if only as an example of a threat that came from outside the EU and where coordination with APPA DPAs was key

**From:** Hannah McCausland  
**Sent:** Thursday, November 20, 2014 06:27 PM  
**To:** Christopher Graham; David Smith; Robert Parker; Greg Jones; Stephen Eckersley; Andy Curry; Sally Anne Poole; Intelligence Hub; Steve Wood  
**Cc:** Simon Rice  
**Subject:** FW: Insecam website - WEBSITE IS NO LONGER ACCESSIBLE

For info – see Carman’s (from Canada’s OPC) announcement below.

Chris/David – would you let me know if you want me to ask the CNIL to add an AOB item to the WP29 plenary agenda next week on this issue?

Thanks,

Hannah

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
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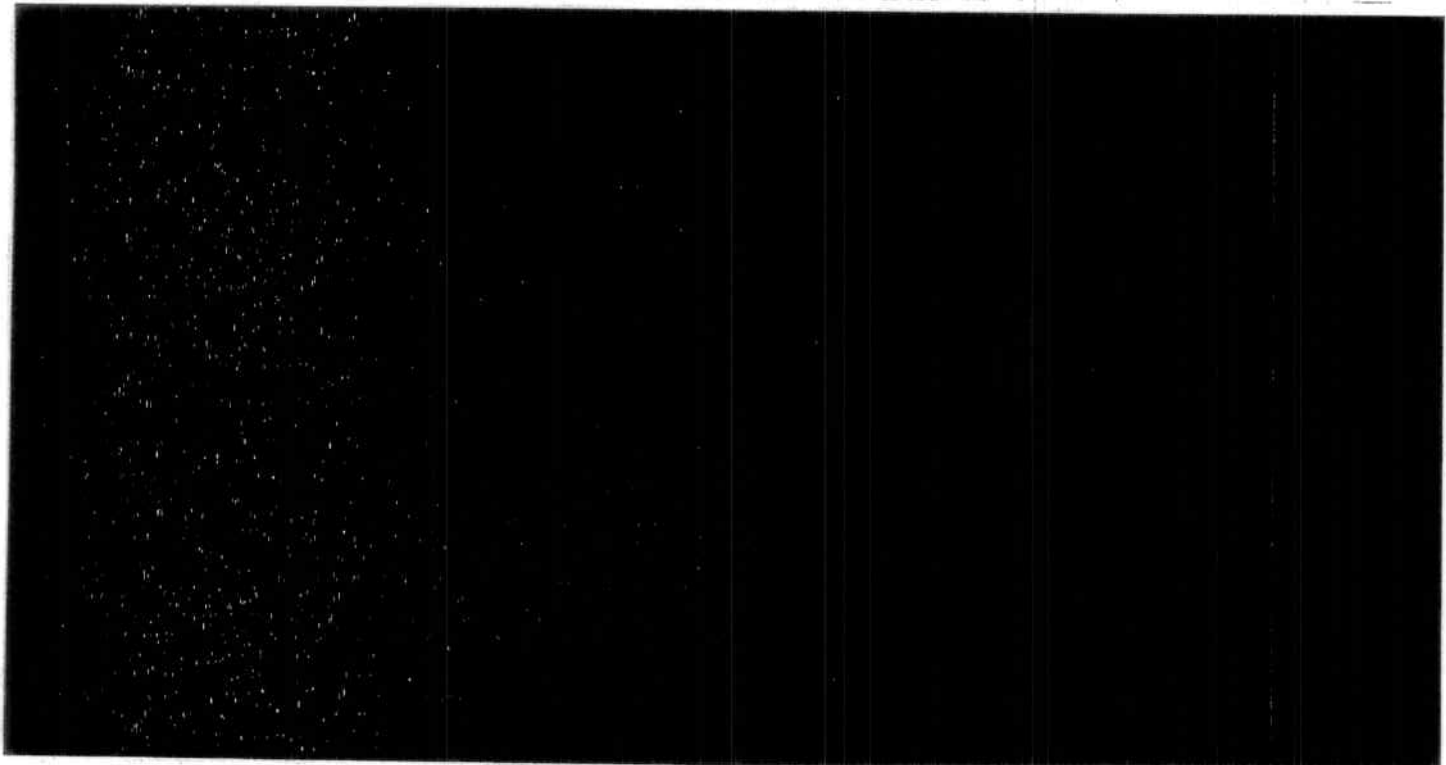
**Louise Mottershead**

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**From:** Hannah McCausland  
**Sent:** 20 November 2014 18:37  
**To:** Christopher Graham; David Smith; Andy Curry; Sally Anne Poole; Stephen Eckersley; Robert Parker; Greg Jones; Steve Wood; Intelligence Hub  
**Subject:** FW: Insecam website - WEBSITE BACK UP AND RUNNING

FOR FURTHER INFO - JUST IN.

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. 01625 545246 F. 01625 524 510  
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**Louise Mottershead**

---

**From:** Christopher Graham  
**Sent:** 20 November 2014 19:34  
**To:** Hannah McCausland; David Smith  
**Subject:** Re: Our press office - [REDACTED]

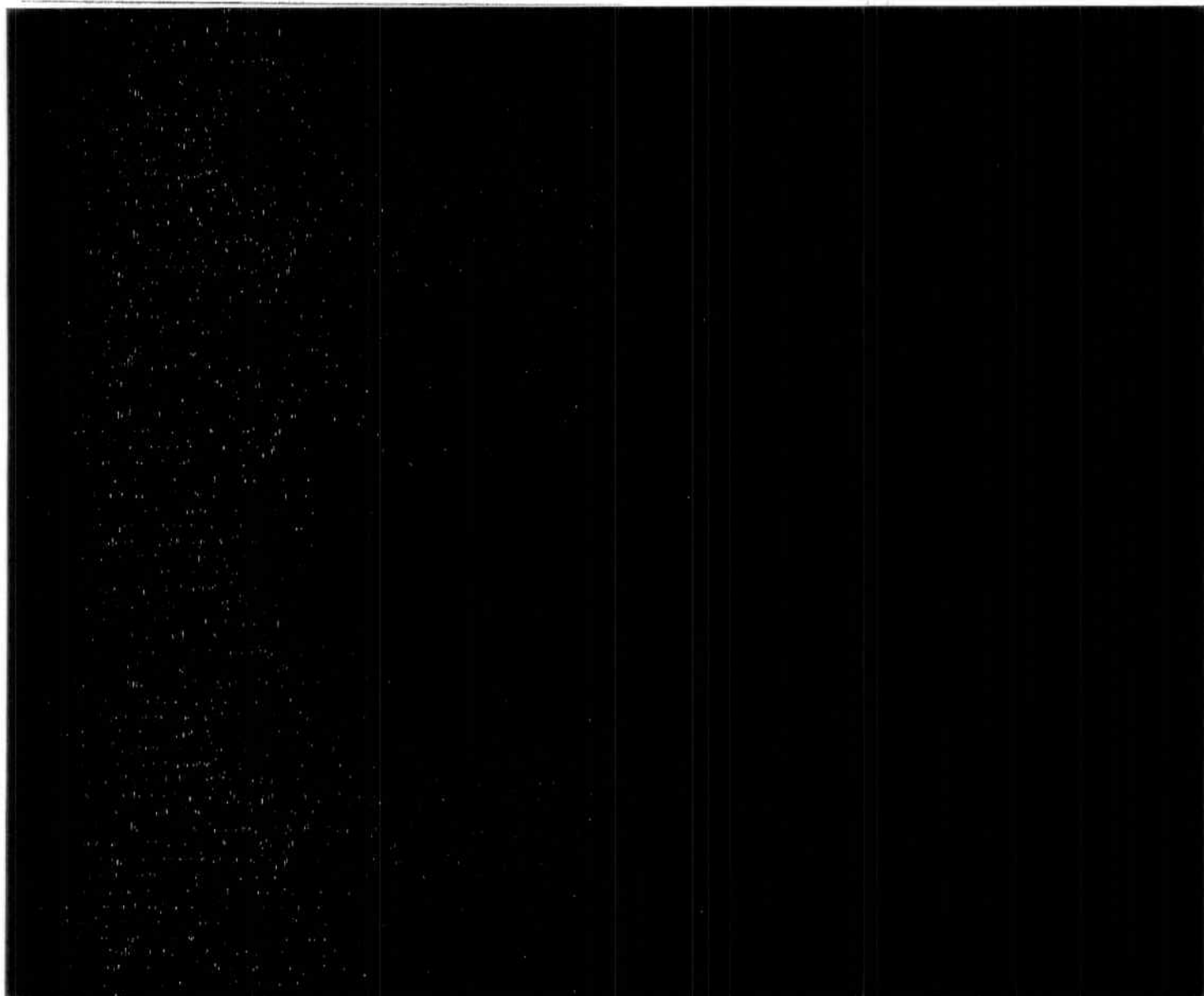
Message received and understood

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**From:** Hannah McCausland  
**Sent:** Thursday, November 20, 2014 07:01 PM  
**To:** Christopher Graham; David Smith  
**Subject:** FW: Our press office - [REDACTED]

For info.

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. 01625 545246 F. 01625 524 510  
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## Louise Mottershead

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**From:** Hannah McCausland  
**Sent:** 20 November 2014 21:21  
**To:** Christopher Graham; David Smith; Robert Parker; Greg Jones; Press Team (internal); Judith Jones; Steve Wood  
**Subject:** FW: Webcams media story today and my earlier phone call

For info.

**Hannah McCausland** Senior Policy Officer (International)  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
T. 01625 545246 F. 01625 524 510  
[www.ico.gov.uk](http://www.ico.gov.uk)

---

**From:** [REDACTED]@cabinet-office.x.gsi.gov.uk [mailto:[REDACTED]@cabinet-office.x.gsi.gov.uk]  
**Sent:** 20 November 2014 19:20  
**To:** Hannah McCausland  
**Subject:** Re: Webcams media story today and my earlier phone call

Thanks for your email.

Very happy to stay in touch on this. I saw the blog earlier this morning and found it helpful when dealing with early calls.

In case you find useful this was the PMs Official Spokesman's position earlier:

START:

When asked about Russian webcam hackers, the Prime Minister's Official Spokesperson (PMOS) said the Information Commissioner was looking into this which was the right thing to be happening.

END.

Regards [REDACTED]

---

**From:** Hannah McCausland [mailto:Hannah.McCausland@ico.gsi.gov.uk]  
**Sent:** Thursday, November 20, 2014 06:59 PM  
**To:** [REDACTED] - Cabinet Office [Flex-C]  
**Subject:** Webcams media story today and my earlier phone call

[REDACTED],

Further to my phone call earlier, I confirm that we would be interested to remain in contact with you regarding the webcams issue that has developed in the media over the last few days.

I enclose the link to the blog that our office has issued earlier today:  
<http://iconewsblog.wordpress.com/2014/11/20/is-someone-watching-you-right-now-a-warning-as-website-targets-insecure-webcams/>

If you have further information about the government's position on this issue that you think we should be aware of, please do let me know.

Thanks.

Best regards  
Hannah

**Hannah McCausland** Senior Policy Officer (International)

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

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