

## ICO Disclosure Log – Response IRQ00581853

I am writing further to our acknowledgement of 15 May 2015 for your information request which we received on 11 May 2015, in which you asked whether a data breach by Costa Coffee part of Whitbread Group, was reported to the ICO during the last month.

### **Your request**

You made the following request: *"I am writing to ask whether you are aware of a data breach which involved Costa Coffee part of the Whitbread Group during the last month. Please let me know if this has been informed to you and what information you have available as well as what action is being taken by ICO"*.

### **Our response**

We have considered your request for information in accordance with your 'right to know' under section 1(1) of the Freedom of Information Act 2000 Having conducted a search of our electronic records I can confirm that we have not received any formal notification from any party relating a data breach by Costa Coffee. We are aware of this issue following reports in the press and we conducted an initial risk assessment. However the circumstances relating to the alleged breach did not reach the criteria requiring any further action by the ICO.

### **Review**

I hope this is helpful, but if you are dissatisfied with this response and wish to request a review or make a complaint about how your request for information has been handled you should write to the Information Access Team at the address below or email [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk). Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner. If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation. To make such an application, please write to our Customer Contact Team at the address given or visit our website if you wish to make a complaint under either the

Freedom of Information Act or Environmental Information Regulations. A copy of our review procedure can be accessed from our website [here](#).