

# Email

# ICO Case Reference: IC-23...

Regarding

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Direction



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## Email

From

ICO Casework

To

Cc

Subject

ICO Case Reference: IC-233290-S5C2

Display Name

Review - not upheld

Date Received

03/07/2023 18:00

Email Address

### 3 July 2023

### Case Reference: IC-233290-S5C2

Dear

**This is our response to your email of 5 June 2023 in which you requested a review of the handling of information request IC-233290-S5C2.**

By way of an introduction, my name is Jessica Lalor and I am a Group Manager in the Information Access Team. I have had no significant prior involvement in the handling of your request.

The purpose of an internal review is to look again at your request, at our response, and to check that any exemptions applied were appropriate.

Having reviewed the casefile, and having spoken to the officer who issued your response, I am satisfied that the response provided to you on 5 June was indeed correct. I have seen that appropriate searches were made and these have confirmed that the ICO does not hold information in the scope of your request.

I note your comment that says our response is not clear. To clarify, when we say that the ICO does not hold any information in scope of your request – that means we do not hold any organisational policies/procedures or best practice guidance on restricting members of the public from covertly audio/video recording members of ICO staff. It was highlighted in our response that data protection legislation can apply to recording or surveillance of third party individuals by members of the public. Strictly speaking, this was outside of the scope of your request but provided for your information given the request you had made.

Your further queries are not requests for recorded information and therefore most appropriately answered outside of this process and the Information Access Team. I would advise that you review the ICO website and if you still require answers to your queries consider contacting our Public Advice and Data Protection Complaints Team. Information on how to do that can be found using the link below:

Advice services for members of the public | ICO

**As I have concluded that the response you received on 5 June was correct, your review is not upheld.**

**Complaint procedure**

**If you're not satisfied with the outcome of this review, you can make a formal complaint to the ICO as regulator of the FOIA. This complaint will be handled by a separate, independent team of ICO staff, just like a complaint made to the ICO about any other public authority.**

**You can raise that type of complaint through our website: <https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>**

**Your information**

**Our Privacy notice explains what we do with the personal data you provide to us and what your rights are. Our retention schedule can be found here.**

**Yours sincerely,**

**Jessica Lalor  
Information Access Group Manager  
Information Commissioner's Office**


**Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire S5AF**

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**ATTACHMENTS**

File Name	Followed	File Size (Byte...)	
			
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