

3 November 2023

ICO case reference – IC-264876-D4T5

Your Request

In your letter of 17 October 2023 you asked the ICO *"We seek details of the investigation and outcome (including any recommendations or action taken) in respect of a data breach that occurred in December 2022. The party involved in the data breach is Port of Tyne"*.

We received your 17 October 2023.

We have handled your request under the provisions of the Freedom of Information Act 2000 (the FOIA). This legislation entitles a requester to recorded information held by a public authority, unless an appropriate exemption applies.

Our response

We searched our electronic case management systems and I can confirm that a personal data security breach concerning a cyber incident was reported by Port of Tyne to the ICO on 15 December 2022.

The breach was considered by our Investigations Team under case reference IC-207503-V7G1. Therefore I can confirm that we do hold information which you have requested.

I can also confirm that the investigations into the incident have been concluded and the outcome was no further regulatory action was required on this occasion. This outcome was provided to Port of Tyne on 29 March 2023.

This concludes our response.

Next steps

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at the address below or email

icoaccessinformation@ico.org.uk.

Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

You can [raise a complaint through our website](#).

Your information

This includes entries regarding the specific purpose and legal basis for the ICO processing information that people that have provided us with, such as an [information requester](#).

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely,