

13 March 2024

IC-290380-W5C3

## **Request**

In relation to the Metropolitan Police Service's (MPS) backlog of subject access requests, you asked us:

*"Please provide the advised timeframe they have advise you, and or the month where they are up to on the backlog of requests."*

We received your request on 21 December 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## **Our response**

We have contacted the relevant areas of the business who have confirmed that we do not hold the information you are seeking.

Our Public Advice and Data Protection Complaints Service have advised that we are aware that the MPS is experiencing a severe backlog in relation information rights requests. The organisation is currently working through the backlog in a chronological order and is unable to prioritise requests or provide an estimated timeframe for completion. The ICO are actively working with the MPS to address the delays with the aim of ensuring that all overdue requests are responded to as soon as possible.

## **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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