

20 March 2024

IC-295143-W8J0

Request

On 19 March 2024 you made the following request:

"Please tell me the number of case officers who work in the FOI Complaints Team who handle complaints made about Public Authorities.

Please break this down by seniority of case officer, eg lead, senior, and so on."

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Response

We hold information that falls within scope of your request. 38 case officers work within the FOI Complaints Team and this includes 6 Case Officers, 9 Lead Case Officers and 23 Senior Case Officers.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

Please consider the environment before printing this email
**For information about what we do with personal
data see our [privacy notice](#)**