

25 March 2024

**Reference number: IC-294562-D3M5**

**Request**

You asked us: *"Would it be possibly to have these figures just for Freedom of Information, so excluding the Data Protection complaints?"*

This request was received as a follow up to IC-291822-Q6Y9.

As such, we have understood this to be a request for which are the top five police forces the ICO has received Freedom of Information complaints about.

We received your request on 15 March 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

**Our response**

Having searched our records, we can confirm we hold information in the scope of your request.

For 2022, please find the information below:

<b>Police Force</b>	<b>Number of complaints received</b>
Chief Constable Commissioner for the Metropolis (Metropolitan Police Service)	95
Chief Constable Greater Manchester Police	31
Chief Constable Sussex Police	19
Chief Constable South Yorkshire Police	16
Chief Constable Thames Valley Police	16

As mentioned in our response to IC-291822-Q6Y9, we do not hold a full set of data for 2022. Some cases, both received and completed, prior to 4 March 2022, will have already been deleted. This is in accordance with our retention schedule.

For 2023, please find the information below:

<b>Police Force</b>	<b>Number of complaints received</b>
Chief Constable Commissioner for the Metropolis (Metropolitan Police Service)	129
Chief Constable Sussex Police	41
Chief Constable Humberside Police	32
Chief Constable Kent Police	30
Chief Constable Police Service of Northern Ireland (PSNI)	27

This concludes our response.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

### **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely

# ico.

Information Commissioner's Office



Information Access Team  
Strategic Planning and Transformation  
Information Commissioner's Office, Wycliffe House, Water  
Lane, Wilmslow, Cheshire SK9 5AF  
[ico.org.uk](http://ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)  
Please consider the environment before printing this email  
**For information about what we do with personal  
data see our [privacy notice](#)**