Upholding information rights



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20 May 2022

ICO Case reference: IC-168413-Z9R6

Request

In your email of 19 May you said: "We would still like to progress this FOI request, on the understanding that you are unable to split the data out between personal and occupational pension schemes".

Your initial request which we received on 3 May 2022 under heading "Cyber attacks" you asked:

- "How many cyber-attacks have there been on personal pension schemes in the past five years, broken down by month and year?
- Of these, how many have resulted in personal data being accessed or lost, broken down by month and year?
- How many cyber-attacks have there been on occupational pension schemes in the past five years, broken down by month and year?
- Of these, how many have resulted in personal data being accessed or lost, broken down by month and year?"

Response

Firstly, I should explain that we do not hold data as far back as you have requested because our records are routinely deleted from our systems in line with our retention and disposal schedules therefore our records do not go back to the last five years. The length of time we keep information is laid out in our retention schedule a link is provided below.

We carried out a search of our new electronic case management systems for all Personal Data Breach (PDB) incidents reported by the sector "Finance" and subsector "Pensions".

Please find attached below a csv file for a data sets of all PDB cases reported by organisations in pensions subsector to the ICO since October 2018.

In response to your request about the data broken down by month and year, please find attached below a csv file (csv1) which shows the numbers of PDB's



reported by pension firms for each financial year and each month since October 2018.

As I explained in my email our electronic records do not indicate as to whether the organisation that reported the breach related to a personal pension scheme or a occupational pension scheme so we are unable to distinguish as to whether the PDB related to personal pension schemes and occupational pension schemes.

You may also be interested to know that we have an incident type which describes the type of incident and publish details about this in the data security incident trends on the website: Data security incident trends | ICO .

This includes a descriptor of what are currently classed as cyber and non cyber incidents.

I hope you find this information helpful.

Yours sincerely



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