

16 December 2022

## **IC-203321-W1K8**

### **Request**

*"Please provide a copy of any DPIA's undertaken by the ICO in relation to the software it uses. I am particularly interested in receiving a copy of any DPIA's the ICO has undertaken in relation to the use of Microsoft 365."*

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). As you are probably aware, this legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

### **Our response**

I can confirm that we hold information in scope of your request.

As part of our searches, we identified 20 DPIAs and PSIA's in scope of your request. These were as follows:

- 1) Office 365 DPIA (Draft)
- 2) Convene in Teams DPIA (Draft)
- 3) Core Cloud Services – Document Storage DPIA
- 4) Enabling Teams for Civil Interviews DPIA (Draft)
- 5) Enabling Teams for Criminal Interviews DPIA (Draft)
- 6) Enabling Teams Live Broadcast and Stream DPIA
- 7) Intranet Upgrade DPIA
- 8) Intune Mobile Device Management DPIA
- 9) Machine Learning – Text Classification DPIA
- 10) Microsoft AI Builder for Processing Paper Direct Debit Mandates DPIA
- 11) Microsoft Cortana Voice Recognition DPIA (Draft)
- 12) Microsoft Managed Desktop DPIA
- 13) Microsoft Teams DPIA (Draft)

- 14) Microsoft Managed Desktop – Get Help DPIA
- 15) MMD Storage and Data Retention DPIA
- 16) Use of Teams to Host Virtual GPA DPIA
- 17) Windows Hello DPIA (Draft)
- 18) Core Cloud Services – Exchange Online PSIA
- 19) Core Cloud Services – Office 365 PSIA
- 20) Use of Biometrics to Authenticate to Apple Mobile Devices PSIA

Note that a number of these, including the Office 365 DPIA, are in draft form and so are subject to changes and reviews. These drafts have not been signed off by the risk owner. Please also note that a few of these, in particular the PSIAs, were undertaken some years ago and so may in some cases no longer be relevant or accurate. Furthermore, the “Convene in Teams” DPIA is not currently in use.

Please find attached the information in scope of your request. No information has been withheld.

This concludes our response to your request.

### **FOI review procedure**

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at the address below or e-mail [icoaccessinformation@ico.org.uk](mailto:icoaccessinformation@ico.org.uk).

Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

To make such an application, please write to our Customer Contact Team at the address given or visit our website if you wish to make a complaint under the FOIA.

### **Your information**

Please note that our [Privacy notice](#) explains what we do with the personal data you provide to us and what your rights are.

This includes entries regarding the specific purpose and legal basis for the ICO processing information that people that have provided us with, such as an [information requester](#).

The length of time we keep information is laid out in our retention schedule, which can be found [here](#).

Yours sincerely



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Risk and Governance Department, Corporate Strategy and  
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