

02 February 2023

ICO Case Reference IC-213592-B5D0

Request for information

"Does the Information Commissioners Office hold ISO 9001 or 27001 certification? If so please could this be attached by reply?"

Does Information Commissioners Office have an Information Security or Privacy Policy available?"

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). This legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

In reference to ISO certifications 9001 and 27001, we do not hold the certifications requested for the reasons given below.

The ICO is the UK's independent authority established to uphold information rights in the public interest; promoting openness by public bodies and data privacy for individuals. You can read more [about the ICO](#) on our website.

As an independent regulatory authority we do not provide a product or service in the sense of your request. It may be helpful to explain that we are sometimes contacted by organisations who think we are a supplier, and ask us for certifications as part of their contract management due diligence. This can happen because those organisations pay the [data protection fee](#) to the ICO, which results in us erroneously appearing on their supplier list.

Regarding the second part of this request, you can access both the [ICO Privacy notice](#) and other ICO [Policies and procedures](#) on our website.

As this information is already reasonably accessible to you, technically it is withheld under section 21 of the FOIA. Section 21 states that we don't need to provide you with a copy of information when you already have access to it.

This concludes our response to your request.

FOI review procedure

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at the address below or e-mail icoaccessinformation@ico.org.uk.

Your request for internal review should be submitted to us within 40 working days of your receipt of this response. Any such request received after this time will be considered only at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

To make such an application, please write to our FOI Complaints and Compliance team at the address given, or visit our website at [Official information concern | ICO](#).

Your information

Our [Privacy Notice](#) explains what we do with the personal data you provide to us and what your rights are. This notice includes entries regarding the specific purpose and legal basis for the ICO processing information that people such as [information requesters](#) have provided to us.

The length of time we keep information is laid out in our [retention and disposal policy](#).

Yours sincerely

Information Access Team
Risk and Governance Department

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For information about what we do with personal data see our [privacy notice](#)