

13 April 2023

Case reference IC-221327-TOLO

Request

You asked us:

"We are writing to request a copy of these case notes, outcome and any action which you may have taken against The Salvation Army following the incident which which was detected in May 2021."

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

The Salvation Army ("the data controller") reported a personal data breach incident to the Information Commissioner's Office ("the ICO") on 11 June 2021.

The personal data breach case was closed and referred to our Cyber Investigations team for investigation.

That investigation was closed on 20 February 2023 with No Further Action being taken against the data controller.

Please find the attached outcome letter to the data controller.

There are no case notes held by the Personal Data Breach team or the Cyber Investigations team

Next steps

You can ask us to review of our response. Please let us know in writing if you

want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



Information Access Team,
Corporate Planning, Risk and Governance,
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews
Please consider the environment before printing this email
**For information about what we do with personal
data see our [privacy notice](#)**