

2 March 2023

Case Reference IC-215337-L2M6

Your request

You asked us for the following:

"1. Telephony and UC/ Collaboration

- a. Please confirm the manufacturer of your telephony system(s) that are currently in place*
- b. When is your contract renewal date?*
- c. Who maintains your telephony system(s)?*
- d. Do you use Unified Communications or Collaboration tools , if so which ones?*

2. Microsoft

- a) What Microsoft 365 licence do you have across the business e.g. E3, E5*
- b) Which partner looks after your Microsoft tenant?*
- c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?*

3. Storage

- a. Does your organisation use on-premise or cloud storage or both?*
- b. Please confirm the on-premise hardware manufacturer*
- c. Please confirm your cloud storage provider*
- d. What is your annual spend on cloud storage?*
- e. How do you back up your data and with who e.g. Backup as a Service"*

Where your questions satisfy the criteria of a valid information request, we have considered your request under the Freedom of Information Act 2000 (FOIA).

Our response

The ICO does hold information within scope of this request. Our answers to your questions are as follows:

1.
 - a. Nasstar/touchpoint
 - b. 23 January 2024
 - c. Nasstar
 - d. MS Teams

2. Microsoft
 - a) E5 Licences
 - b) Softcat
 - c) Private cloud
3. Storage
 - a. Both
 - b. NetApp
 - c. Microsoft Azure
 - d. Spend is monthly, but the total figure from February 2022 – January 2023 is £529,746.36
 - e. MAB /ASR

This concludes our response.

We hope you find this information helpful.