

8 June 2023

ICO case reference- IC-234842-K5B3

Request

You asked us:

"I write with regards to a data breach of my personal data as disclosed to me by a company called The Best Connection which is part of SWS Group. I have emailed the data protection at SWS Group without any response so I would like any information with regards to the data compromised at The Best Connection which occurred in March / April this year. Any contact details for the company would be appreciated".

We received your request on 24 May 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I searched our electronic case management systems based on the information you provided. I can confirm that a personal data security breach incident concerning a cyber attack, was notified to the ICO by The Best Connection Group Limited on 16 March 2023.

The breach was considered by our Investigations team under case reference IC-222014-T5Z8. A no further regulatory action outcome letter was issued by the ICO on 5 April 2023.

According to the public sources the registered address for the head office of "The Best Connection Group Limited" is Unit 1, Topaz, Topaz Way, Bromsgrove, Worcestershire, B61 0GD.

I hope this information is of some assistance to you.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

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Yours sincerely



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