

26 June 2023

Case Reference IC-239399-R9J6

Your request

You asked us for the following:

"the number of complaints received against Melian Dialogue Research between January 2022-19 June 2023, the potential breaches investigated and whether Melian Dialogue was found to be in breach."

Where your questions satisfy the criteria of a valid information request, we have considered your request under the Freedom of Information Act 2000 (FOIA).

Our response

We can confirm that we do hold information within scope of your request.

The ICO has received three complaints about Melian Dialogue Research Ltd in the timeframe specified. The details are as follows:

Decision Legislation Reason	Date Received	Completed Date	Decision	Decision Detail1
Art 32 - Security of processing	18/08/2022	23/01/2023	Informal action taken	Potential infringement
Art 15(3)(1) - Provide a copy of the personal data	03/11/2022	07/02/2023	Informal action taken	Infringement
Art 15 - Right of access	04/11/2022	10/01/2023	No Further Action	No action

This concludes our response.

We hope you find this information helpful.