

25 July 2023

ICO Case Reference IC-242002-N2T5

Request

You asked us:

"We are therefore writing to you to ask for confirmation that the ICO are investigating the matter. On the basis that you are, we would be grateful if you would clarify what progress you are making and when you expect to conclude the investigation and, if appropriate, then publish your findings. While we accept that you may not be able to give a definitive answer, some indication as to whether you expect to conclude your investigation within, say, the next 3 months, 6 months, 12 months, etc would be helpful,"

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We confirm that we hold information about a personal data breach reported in September 2021 concerning Stor-a-File Ltd. The report was about a ransomware attack. It was investigated under reference IC/0579/2021 and the investigation concluded in June 2022.

It may be helpful to review the following two policies covering our approach to regulatory action and how we communicate findings.

[Regulatory Action Policy \(ico.org.uk\)](#)

[Communicating our Regulatory and Enforcement Activity Policy \(ico.org.uk\)](#)

We proactively publish information about our [enforcement action](#) online.

When individuals have been personally impacted by a data protection breach they can [make a complaint](#) to us about it.

That concludes our response to this information request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and sets out your rights.

Our retention schedule can be found [here](#).

Yours sincerely,



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see our [privacy notice](#)**