

9 August 2023

IC-248894-K0B3

Request

You asked us:

It has been brought to our attention that the above company, Showing Scene Ltd, who provide us, [REDACTED], with event management software are currently under investigation by the ICO for how they 'harvest, store and pass on data'.

As one of our trusted suppliers in the data and software realm, it is critical that we aware of the nature and validity of any claim against them. Are you able to substantiate this claim and if so, provide us with further particulars relating to the investigation?

We received your request on 2 August 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our casework systems for the information you have requested.

We can confirm that we do not hold any information within the scope of your request.

Whilst we do hold some information about Showing Acene Ltd, this is limited to their registration for data protection fee payers. This is public information and can be found [here](#).

Information regarding ongoing investigations are likely to be exempt from disclosure. If we have taken any action against an organisation, you can find the details on our website [here](#).

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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data see our [privacy notice](#)**