

2 August 2023

## **IC-247998-NOT5**

### **Request**

You asked us:

*"We seek details of the investigation and outcome (including any recommendations or action taken) in respect of a data breach that occurred in October of 2020. The party involved in the data breach is The Childrens Charity, 490 Pentonville Road, London."*

We received your request on 25 July 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

I have searched through our systems based on the information provided. My searches included searching for the name of the data controller you mentioned, as well as any variations of the name and the address.

I can confirm that I was not able to locate any information in scope of your request. In other words, we have not received a personal data breach report matching your description.

Please note that not every personal data breach is reportable and there is a possibility that the organisation has determined that the breach did not meet the threshold for reporting to the ICO.

If you or another individual have been affected by a data breach and wish to raise a complaint with us about it, you can do so via our website [here](#).

This concludes our response to your request. I hope the information provided is helpful.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

### **Your information**

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



Information Access Team  
Strategic Planning and Transformation  
Information Commissioner's Office, Wycliffe House, Water  
Lane, Wilmslow, Cheshire SK9 5AF  
[ico.org.uk](http://ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)  
Please consider the environment before printing this email  
**For information about what we do with personal  
data see our [privacy notice](#)**