

3 August 2023

IC-247598-W1B2

Request

You asked us:

"I've received a letter on 5th July 2023 from SEI Master Trust about a data breach by their supplier Pension Solutions Limited (Capita) [...].

Can you tell me if this incident has been reported to the ICO please?"

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We can confirm that Capita reported a data breach incident to us and we are currently investigating the matter.

We have issued a statement about this here: <https://ico.org.uk/about-the-ico/media-centre/news-and-blogs/2023/05/ico-statement-on-capita-incident/>

Because the information is already reasonably accessible to you, technically it is withheld under section 21 of the FOIA. Section 21 states that we don't need to provide you with a copy of information when you already have access to it.

Please be advised that further information about the incident and our investigation into the matter is likely to be withheld under section 31 of the FOIA. This is because our investigation into this matter is ongoing.

This concludes our response to your information request.

Further advice and assistance

It may be of interest to you to view our recent responses to FOI requests on this topic, as published in our [disclosure log](#) under case references [IC-242510-R7K7](#) and [IC-235406-T7M2](#).

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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