

[REDACTED]

14 July 2023

Case reference: IC-242766-N4Y8

Dear [REDACTED]

Request

You asked us:

"I was wondering if you'd be able to let me know if there have been any further complaints made against UK DBS since 15th May 2023." [REDACTED]

We received your request on 26 June 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response


We have searched our systems based on the information you have provided. I can confirm that we do not hold any information relating to complaints [REDACTED] from 15 May 2023.

This means that we have not received any complaints [REDACTED] since the date you have provided.

Additional information

It may be of interest for you to know that data protection law requires us to investigate a complaint to the extent we feel is appropriate. On occasion, we won't contact an organisation if we receive a complaint about their data protection practices, for example if we feel that an organisation has complied with their data protection obligations and we have no reason to investigate any further, or we have already addressed the issues raised in a previous complaint.

[REDACTED]



Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely

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