

5 July 2023

IC-241959-D2G3

Request

You asked us:

"Can you please supply me with a Freedom of Information Request. Since 2018, and the Data Protection Act came into force: - How many complaints have there been about Merseyside Police in relation to data protection issues? How many complaints have been upheld? How many times have you used your judicial powers to take action against Merseyside Police? How many complaints have been dismissed and why? Thank you"

We received your request on 30 June 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We can confirm that we do hold information within the scope of your request.

Our complaints datasets can be found on our website here:

[Data protection complaints - data sets | ICO.](#)

This page contains complaint datasets for each quarter. You will be able to access each of these and filter the name of the organisation to find information about Merseyside Police. The latest datasets include information up to 3 June 2023. We regularly publish our datasets at the end of each quarter.

Please note, information about the complaints we receive are only kept for a period of two years. This is in line with our retention schedule which you can find [here](#).

On our datasets page you will also find a list of case outcome descriptions.

To provide you with some further information, the ICO will only be unable to progress a complaint case if we have received a concern which is not a Data Protection or Freedom of Information matter, or if we require further information from the complainant and it is not provided. This is recorded in the case outcomes on the datasets.

The ICO has not taken any enforcement action against Merseyside Police. Any enforcement action by the ICO is published on our website [here](#).

FOIA section 21

Because the information is already reasonably accessible to you, technically it is withheld under section 21 of the FOIA.

Section 21 states that we don't need to provide you with a copy of information when you already have access to it.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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