

4 July 2023

Ref: IC-240982-Z5N8

Request

We write to request any information relating to a personal data breach incident involving Arnold Clark Automobiles Ltd.

We note that you already published a response to this request on 28th March 2023. You can access your response by clicking on the following link: [IC-218562-L8Z7 | ICO](#)

We look forward to the publication of an updated ICO response.

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). As you are probably aware, this legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

We can confirm that we hold information that falls within the scope of your request.

The ICO investigation into the data breach by Arnold Clark Automobiles Limited is ongoing, and no conclusion has been reached.

We are therefore continuing to withhold the information as explained in detail in our response IC-218562-L8Z7, a copy of which you have.

Unfortunately, we are not in a position to confirm when our investigation is likely to conclude, or what the outcome will be.

It is likely that we will publish the outcome on our website once our investigations are concluded.

This concludes our response to your information request.

In the event you are unhappy with this response, we have outlined the next steps that you can take below.

Next steps

If you are dissatisfied with our response under the FOIA or wish to complain about how your request has been handled please write to the Information Access Team at the address below or email icoaccessinformation@ico.org.uk

A request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation. To make such an application, please write to our FOI Complaints & Appeals Department at the address below or visit our website if you wish to make a complaint under the Freedom of Information Act.

A copy of our review procedure can be accessed from our website [here](#).

Your rights

Our [privacy notice](#) explains what we do with the personal data you provide to us and what your rights are, with a specific entry, for example, for [an information requester](#). Details of our retention policy can be found [here](#).

Yours sincerely



Information Commissioner's Office