

Date: 5 July 2023

IC-238960-P9B5

Request

You asked us:

"I would like the answer to the following questions as asked under the FOI Act:

Q1: What Trauma-Sensitivity specific training has been offered by the ICO to its staff to undertake?

Q2: Is such training compulsory?

Q3: in regard to the above, what specific types of Trauma have been considered (if such training has been offered)?

Q4: How does the ICO endeavour to use such training when conducting their investigations into GDPR breaches and to whom these have been breached?

Q5: ie does the ICO have a contact at a national sexual attack survivor's organisation (ie at Rape Crisis headquarters) when trying to understand/become more aware of the reality of historic PTSDs after sexual attacks, and the utmost Needs and utter Importance/Urgency for the Security of a victim's personal information > for the security of the victim's own sense of security? - I personally see this as a matter of importance to every sexual attack survivor in the UK right now.

We received your request on 16 June 2023. We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I have consulted with our Learning and Development team to understand if we offer training of the nature you have described in your request, either on a

mandatory basis or to specific teams within the ICO. Following this consultation, I can confirm we do not offer any training which fits the description of that in your request.

With that in mind, under FOIA, I can confirm we do not hold any information in scope of the first part of your request. Further, as points 2-5 of your request are contingent on such training being provided, I can confirm that we do not hold any information in scope of those points either.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



Information Access Team
Risk and Governance Department, Corporate Strategy and
Planning Service
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews

Please consider the environment before printing this email
**For information about what we do with personal
data see our [privacy notice](#)**