

14 June 2023



IC-238049-Y8M3

Request

You asked us:

"Could you please confirm whether or not the data management unit at South Wales Police informed your office of the loss of a lot of sensitive and personal information [REDACTED]"

You included a copy of a letter dated 12 July 2018 from South Wales Police [REDACTED]

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We do not hold a record of a personal data breach that matches the information you have provided. We focused our search on our case management system.

In certain circumstances, organisations are required to self-report personal data breaches to the ICO. Our information retention schedule requires that information related to casework, including self-reported personal data breach casework, is only held for a set period.

Self-reported cases where either no further action was taken or informal advice was provided are held for two years following case closure. Self-reported cases where formal action was taken are held for six years following case closure.

As it is now almost five years after 12 July 2018, we are not able to confirm whether or not an incident matching that described in your request was reported to the ICO. If South Wales Police did report this to us, the case would likely have been erased in line with our retention schedule unless formal action was taken.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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