

15 June 2023

ICO Case Reference IC-237149-J1W6

Request

On 8 June 2023 you requested the following information:

"When did the ICO contract with Brightwave (owned by Capita I believe) end and who replaced them? How much was contract worth per year?"

We have dealt with your request in accordance with the Freedom of Information Act (2000).

Response

We do not hold any information about a contract between Brightwave and the ICO.

Advice and assistance

If you are seeking information about contracts relating to the supply of particular products or services, please let us know what these are and we can consider this as a new request.

This concludes our response to your request.

Next steps

Please come back to us in the first instance if you would like a clarification or a review of the way your request has been handled. If you remain dissatisfied you can then request a review of our decision under the FOIA or make a complaint about how your request has been handled by writing to the Information Access Team at the address below or email icoaccessinformation@ico.org.uk.

Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation. To make such an application, please write to our FOI Complaints & Appeals Department at the address below or visit our website if you wish to make a complaint under the Freedom of Information Act.

A copy of our review procedure can be accessed from our website [here](#).

Your rights

Our [privacy notice](#) explains what we do with the personal data you provide to us and what your rights are, with a specific entry, for example, for [an information requester](#). Our retention policy can be found [here](#).

Yours sincerely,



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