

9 October 2023

IC-259143-J5S6

Request

We received your request on 16 September. You asked for the following information:

Please provide an update on the time arrangements that have been agreed between the ICO and Devon and Cornwall police for 2022-2023 with regard to processing information requests.

Please supply the latest audit report. As this outdated report is all I can find on line.

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). As you are probably aware, this legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

We do hold information within the scope of your request.

Firstly, we have been monitoring Devon and Cornwall Police's compliance with SARs and as part of this have requested regular updates on their response times, however we have not set any specific targets for responding to SARs.

A follow up audit was produced in September 2021 and I attach a copy. This is the most recent audit report we have completed in respect of Devon & Cornwall Police.

FOI review procedure

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at the address below or e-mail icoaccessinformation@ico.org.uk.

Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

To make such an application, please write to our Customer Contact Team at the address given or visit our website if you wish to make a complaint under the FOIA.

Your information

Please note that our [Privacy notice](#) explains what we do with the personal data you provide to us and what your rights are.

This includes entries regarding the specific purpose and legal basis for the ICO processing information that people that have provided us with, such as an [information requester](#).

The length of time we keep information is laid out in our retention schedule, which can be found [here](#).

Yours sincerely