

20 October 2023

## **IC-263138-M6R6**

### **Request**

You asked us:

*"Please can you send me:*

*i.all the information you hold on Rosscare*

*ii. all the information you hold relating to Case Reference 650105, as referred to in <https://ico.org.uk/media/about-the-ico/data-sets/2014358/proactive-disclosure-report-201611.csv>."*

We received your request on 11 October 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

We have searched our casework management systems for all information held about the case referenced "650105" which was reported to the ICO in 2016. We can confirm that we do not hold any information about this case. Our casework is retained in line with our [retention policy](#), the information that you have requested has therefore already been deleted.

We have also searched our casework management systems for information held about Rosscare, we can confirm that we do not hold any information about "Rosscare" or "Ross care."

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want

us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

### **Your information**

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely,



Information Access Team  
Strategic Planning and Transformation  
Information Commissioner's Office, Wycliffe House, Water  
Lane, Wilmslow, Cheshire SK9 5AF  
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