

31 October 2023

Case reference: IC-262517-G0L0

We are now in a position to respond to your information request of 6 October.

Request

"Has the ICO used ChatGPT, or any other Generative AI tool, to write, or help with writing, any guidance (whether internal or external)?"

We have handled your request under the Freedom of Information Act 2000 (FOIA).

Our response

We can confirm we do not hold information within scope of your request.

On 25 September, we responded to an information request about generative artificial intelligence (AI), including ChatGPT. In this we advised that we do not use generative AI for our web products. We did provide details of where we use algorithmic tools in our work. It should be noted that these do not fall under the definition of generative AI.

You can find the response on our disclosure log [here](#).

This concludes our response to your request. We hope you found this information helpful.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days. You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority. You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



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