

1 November 2023

Reference number: IC-262492-H4Z2

Request

You asked us: *"Could you kindly supply the following information relating to organisations for the following time periods –*

- 1st April 2019 to 31st March 2020*
- 1st April 2020 to 31st March 2021*
- 1st April 2021 to 31st March 2022*
- 1st April 2022 to date (6th October 2023)*

- 1) The total number of penalties issued for non-payment of the data protection fee.*
- 2) The total number of organisations that have paid a penalty on top the required data protection registration fee.*
- 3) The total number of organisations that have paid the maximum penalty of £4,000 on top the required data protection registration fee.*
- 4) The total number of organisations that have been subject to civil enforcement proceedings to recover non-payment of penalties.*
- 5) The total number of penalties issued that have then been written off.*
- 6) The reason/s for writing off the issued penalty/penalties."*

We received your request on 6 October 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

Having searched our records, please find attached a copy of the information you have requested.

	1st April 2019 to 31 March 2020	1st April 2020 to 31 March 2021	1st April 2021 to 31 March 2022	1st April 2022 to 31 March 2023	1st April 2023 to 6 October 2023
Total number of penalties issued for non-payment of the data protection fee	887	Not issued due to COVID	144	16	3
Total number of organisations that have paid a penalty on top of the required data protection fee	200	Not issued due to COVID	90	4	1
Total number of organisations that have paid the maximum penalty of £4,000 on top of the required data protection fee	16	Not issued due to COVID	9	0	1
Total number of organisations that have been subject to civil enforcement proceedings to recover non-payment of penalties	216	Not issued due to COVID	26	7	0
Total number of penalties issued that have been written off	333	Not issued due to COVID	25	5	0

Please note, although we write off penalty notices, we don't record the reason for writing off the issued penalty notice. As such, we do not hold this information.

Please also note, in relation to request 4, our reporting data appears to show the date of the penalty notice, rather than the date it was passed to our solicitors. For example, a penalty notice issued in March 2022 and sent to the solicitors in May 2023 appears to be shown in March 2022 figures. In accordance with our [guidance](#) on the FOIA, we have provided you the figures as they are [currently held](#) but have provided you with this information so that our response is as transparent as possible.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water
Lane, Wilmslow, Cheshire SK9 5AF
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