

22 November 2023

## **IC-271217-V1T1**

### **Request**

You have asked us whether the Merse Medical Practice reported a data breach to us in April or May of 2018 regarding the disclosure of a patient's address and contact details.

We received your request on 20 November 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

I have searched our case management system for a personal data breach report submitted by "Merse Medical Practice" and can confirm that we don't hold a data breach report that matches your description.

However, this is not confirmation that they did not report the incident to the ICO. We retain data breach reports in line with our [retention policy](#), therefore if Merse Medical Practice did report the incident to the ICO it is possible that this has now been deleted in line with our policy.

This concludes our response to your request.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

## **Your information**

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely,



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