

27 November 2023

Reference number: IC-272046-N8F1

Request

You asked us: *"... I would therefore be grateful if you could please confirm the number of complaints about non-compliance with GDPR [General Data Protection Regulation] and/or the Data Protection Act 2018 that the ICO has received relating to DCMS [Department for Culture, Media and Sport], the number of complaints it has upheld and the number that it has dismissed."*

We received your request on 15 November 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

Having searched our records we can confirm that we hold some information in the scope of your request.

We can confirm that we have received 11 complaints in the scope of your request, however, we do not uphold or dismiss cases.

Please find attached a spreadsheet which shows the complaints received, the date they were received and the outcome.

An explanation of our outcomes is available [here](#).

One case is still ongoing and so has not yet been assigned an outcome. This is why the 'decision' and 'decision details' tabs are blank.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



Information Access Team
Strategic Planning and Transformation
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
ico.org.uk twitter.com/iconews
Please consider the environment before printing this email
For information about what we do with personal data see our [privacy notice](#)