

29 November 2023

ICO Case Reference IC-269591-G0V6

Request for information

Request received 11 November 2023:

"Please let me know whether the local ICO. conducted proceedings against Avast Software s.r.o., whose registered office is located at 1737/1A Pikrtova, Prague 4, Czech Republic? There is information on the Internet that citizens have taken Avast to court over the suspected sale of personal data and disclosures about the leak of personal data of European Union citizens.

...

Please indicate what action the ICO. in relation to the disclosure of data from Avast and the breach of the European Union and Council Data Protection Regulation?"

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). This legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

We do not hold any information in scope of this request. We have searched our complaint and investigation casework management systems, and have consulted with our international and intelligence teams.

As you note, the registered office for Avast is in the Czech Republic, and thus the regulatory authority is the Czech Republic Office for Personal Data Protection, not the ICO.

It may also be helpful to note that [Enforcement action](#) the ICO takes is detailed on our website. We have also published information about [Our international work](#) and how we work with other regulatory authorities in different countries on our website.

This concludes our response to your request.

FOI review procedure

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at accessicoinformation@ico.org.uk, or the postal address below.

Your request for internal review should be submitted to us within 40 working days of your receipt of this response. Any such request received after this time will be considered only at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

To make such an application, please write to our FOI Complaints and Compliance team at the address given, or visit our website at [Official information concern | ICO](#).

Your information

Our [Privacy Notice](#) explains what we do with the personal data you provide to us and what your rights are. This notice includes entries regarding the specific purpose and legal basis for the ICO processing information that people such as [information requesters](#) have provided to us. The length of time we keep information is laid out in our [retention and disposal policy](#).

Yours sincerely

Information Access Team

Strategic Planning and Transformation

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