

21 November 2023

Internal Review: IC-266258-R8K2

Dear [REDACTED],

I write further to your email of 13 November 2023, in which you requested an internal review of our response to your information request, which we handled under the above case reference number.

My name is Sarah Coggrave and I am a Senior Information Access Officer in the Information Access Team at the ICO. I have been asked to review the way we handled your request for information. I can confirm that I have had no prior involvement in the handling of this request.

You asked us to confirm whether a data breach was reported to the ICO by South Yorkshire Police (in relation to [REDACTED]) and to provide a *'copy of the data breach rules the ICO have in place for the Police.'*

The request handler confirmed that we do not hold any information that falls within scope of your request, as well as directing you to relevant guidance and information on our website.

You state that we did not confirm whether or not the police reported the breach. Having reviewed the case and the actions taken by the request handler, I am satisfied that they conducted reasonable searches for the information and that the information requested is not held. I am also satisfied that they confirmed this to you.

We do not hold any record of a data breach reported to the ICO by South Yorkshire Police that fits the description you have provided, nor do we hold any information about 'data breach rules' specifically aimed at the police. As explained in the original response, our breach reporting guidelines are designed for all data controllers and we do not hold any separate guidelines for the police.

You also state that we did not confirm whether or not this breach should have reported, and you question the action taken by the ICO in relation to this matter.

In relation to these concerns, is not the responsibility of the Information Access Team to decide whether or not a data controller should have taken a particular course of action, nor does our team have any involvement with the processing of data protection complaints. Our role is to consider whether information is held by the ICO, and if so, whether it can lawfully be disclosed. In this case we don't hold the information requested, so there is nothing further we can do for you in relation to this request.

It appears that your concerns relate mainly to dissatisfaction with the outcome of [REDACTED] (your data protection complaint case) rather than the information request I am reviewing here. As the request handler has already explained to you, any comments, queries or concerns about data protection complaint cases should be referred to the appropriate case handler by using the relevant case reference in the subject line of your email.

[REDACTED] to pursue this further I suggest you either follow the next steps you have been given or seek guidance from the relevant case officer if you are unsure.

In relation to the information request considered here, I do not have anything further to add to the original response, I am satisfied that this was handled appropriately and have provided more details about next steps below, in case you want to pursue this matter further.

Complaint procedure

If you are dissatisfied with the outcome of this review you can make a formal complaint with the ICO in its capacity as the regulator of the Freedom of Information Act 2000.

To make such an application, please write to our Customer Contact Team at the address below, or visit the 'Make a complaint' section of our website:

<https://ico.org.uk/make-a-complaint/>

Please ensure you attach any documents requested to progress your complaint when submitting your complaint.

Your information

Please note that our Privacy notice explains what we do with the personal data you provide to us and what your rights are.

<https://ico.org.uk/global/privacy-notice/>

This includes entries regarding the specific purpose and legal basis for the ICO processing information that people that have provided us with, such as an information requester.

The length of time we keep information is laid out in our retention schedule, which can be found here:

<https://ico.org.uk/media/about-the-ico/policies-and-procedures/4024937/retention-and-disposal-policy.pdf>

Yours sincerely,



Sarah Coggrave

Senior Information Access Officer

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

T. 0330 313 1816 F. 01625

524510 ico.org.uk twitter.com/iconews

For information about what we do with personal data see our [privacy notice](#).