

25 October 2023

Case Reference IC-262955-NOM8

Your request

You asked us for the following:

"3. Any and all ICO case logs, meeting minutes relevant and part of the Facewatch decision making process that concluded in March 2023. Specifically who Stephen Bonner, Emily Kearney and John Edwards sought advice from when Policing Minister Chris Philip MP wrote to the ICO in February 2023.

5. Documents showing how ICO key performance indicators and service management targets are measured and recorded internally at the ICO.

6. Internally issued ICO policy and policy guidelines regarding complaint handling against the ICO and its staff itself.

7. Internally issued ICO policy and policy guidelines regarding data protection and information rights complaints received by the public. (Parts 1, 2, 4 and 8 are part of a current SAR)."

Where your questions satisfy the criteria of a valid information request, we have considered your request under the Freedom of Information Act 2000 (FOIA).

Our response

3. We can confirm that what disclosable information we hold has been published in responses to a similar requests. These are available on a disclosure log as follows:

[IC-228367-G3D4 | ICO](#) (details of the investigation into Facewatch)
[IC-239056-Y9N6 | ICO](#) (correspondence with Facewatch between 31 March 2023 and 16 June 2023)
[IC-248456-K5K5 | ICO](#) (ICO correspondence with HO and internally regarding Facewatch)

Information withheld under sections 31 and 44 remains exempt. Our prejudice and public interest tests as performed for the responses are still applied.

Information withheld under section 42 as constituting legal professional privilege remains exempt. The public interest test performed for the response IC-248456-K5K5 is still applied.

Information withheld under section 40(2) as the personal data of individuals remains exempt.

As this information is already available to you, it is technically exempt from disclosure under section 21 of the FOIA.

5. Our operational performance, including KPIs, is published as part of our [Annual reports | ICO](#).

As this information is already available to you, it is technically exempt from disclosure under section 21 of the FOIA.

6. Our [Service complaint policy \(ico.org.uk\)](#) details the principles of our service. More information can be found on our [Our service standards | ICO](#) page. Details on how to make a complaint can be found on our [Complain about us | ICO](#) page.

As this information is already available to you, it is technically exempt from disclosure under section 21 of the FOIA.

7. All relevant information in scope has been published in response to a similar request and can be found here [IC-203074-K3Y8 | ICO](#).

As this information is already available to you, it is technically exempt from disclosure under section 21 of the FOIA.

This concludes our response.

We hope you find this information helpful.