



18 December 2023

Case Reference IC-272746-B4S4

Request

You asked us:

"All relevant qualifications of Ms Hannah Brewster [Team Manager in our Public Advice and Data Protection Complaints Service] and her complete and detailed training records at ICO"

We received your request on 20 November 2023.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We can confirm that we hold the requested information.

FOIA section 40(2)

We cannot disclose copies of the requested information to you. This information is exempt under section 40(2) of the FOIA.

Disclosure of this data would break the first principle of data protection - that personal data is processed lawfully, fairly and in a transparent manner.

There is no strong legitimate interest that would override the prejudice that disclosure would cause to the rights and freedoms of the individual concerned. So we are withholding the information under section 40(2) of the FOIA.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure here:

<https://ico.org.uk/media/about-the-ico/policies-and-procedures/1883/ico-review-procedure.pdf>

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can raise a complaint through our website:

<https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>

Your information

Our Privacy notice explains what we do with the personal data you provide to us, and set out your rights:

<https://ico.org.uk/global/privacy-notice/your-data-protection-rights/>

Our retention schedule can be found here:

<https://ico.org.uk/media/about-the-ico/policies-and-procedures/4024937/retention-and-disposal-policy.pdf>

Yours sincerely



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