

20 December 2023

IC-273505-M3Y2

Request

"Please can you provide us with an update in relation to your investigation in respect of the Arnold Clark Automobiles Ltd data breach.

Is your investigation complete? Are you able to confirm your decision?"

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We would confirm that the information you have requested is not currently held by the ICO as our investigation into the incident remains ongoing.

For your assistance, we would also advise that we proactively publish the outcomes of notable investigations in the [Action we've taken | ICO](#) section of our website, as well as in our [Complaints and concerns data sets | ICO](#)

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found at [Retention and Disposal Policy \(ico.org.uk\)](#)

Yours sincerely



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