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Sent: Friday, April 21, 2023 4:17 PM
To: Website Updates <[REDACTED]@ico.org.uk>
Cc: Laura Tomkinson <Laura.Tomkinson@ico.org.uk>; Phillip Angell <Phillip.Angell@ico.org.uk>
Subject: FOI web tweaks

Hi

The FOI Directorate would like the following minor tweaks to be made:

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/y/A/a/A/A/Y>

Replace "three months" with "six weeks"

<https://ico.org.uk/about-the-ico/our-information/our-service-standards/>

Under Freedom of Information and Environmental Information
Complaints:

- Replace "three months" with "six weeks"
- Replace "80%" with "90%"

<https://ico.org.uk/about-the-ico/our-information/policies-and-procedures/>

Next to the FOI / EIR service guide link, add "- this service guide is currently being redeveloped and the revised version will be published when it is complete"

Thanks,
Alex



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