

15 January 2024

## **IC-278331-N1N2**

### **Request**

You asked us:

*"During the calendar years of 2022 and 2023*

*1 - How many Freedom of Information requests you received*

*1a - What was your compliance rate (meaning, how many percent of requests did you respond to within the 20 working days or within the allowed extension time frame)?*

*1b - How many Internal Reviews were you requested under the FOIA?*

*1c - How many ICO appeals under FOIA?*

*1d - Do you have a backlog of cases and if so, how many?*

*2 - How many Subject Access Requests you received*

*2a - What was your compliance rate (meaning, how many percent of requests did you respond to within the 30 days or within the allowed extension time frame)?"*

We received your request on 28 December.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

We do hold information within the scope of your request. I have attached a spreadsheet which includes our compliance rate by month covering 2022 and 2023, broken down by type of request i.e., SAR, FOI and Hybrid (requests which are part SAR, part FOI). This also gives the number of each type of request received and responded to in each month.

Additionally, in answer to your questions at 1b, we completed 100 internal reviews in 2022, and 104 in 2023.

In answer to your question at 1d, we do not have a backlog of cases, by which we understand to mean a build -up of historically overdue requests which have not been processed due to resourcing issues. As of today's date, we have one open FOI case which is overdue and two open SAR cases which are overdue. Two of these are less than one month overdue and one is less than two months overdue. All three late requests are overdue due to a delay in the request being referred to the Information Access team from the department of receipt.

In answer to your question at 1c, the ICO has not been a party to any FOI appeals in relation to requests it has received as a public authority.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

### **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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