

19 January 2024

ICO Case Reference IC-281984-K0V2

Request for information

Request received 14 January 2024:

*"The Marriott International Inc, Penalty Notice Case ref: COM0804337
As part of the case, a forensic report into the incident was submitted to the
ICO, dated 11 April 2019, and was commissioned by Marriott and prepared by
Verizon (the "Verizon Report")
Please could I have access to the Verizon report?"*

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). This legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

Our response

We do not hold the requested information. Having consulted with the ICO cyber incident response and investigations team (CIRIT), who conducted searches of our systems, we can advise that we do not hold a copy of the requested report.

You can view an archived ICO website news story about the incident and fine via The National Archives website: [\[ARCHIVED CONTENT\] ICO fines Marriott International Inc £18.4million for failing to keep customers' personal data secure | ICO \(nationalarchives.gov.uk\)](#). We also published some information about the incident and fine in our [Annual reports](#) for 2019/2020, 2020/2021 and 2021/2022.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing within 40 working days if you want us to carry out a review.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely

Information Access Team

Strategic Planning and Transformation

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