

30 January 2024

IC-282602-K9P4

Request

You asked us:

"Is it possible to send us the documentation that confirms the details of the 72 hour process for companies to notify ICO of GDPR breaches?"

Can the ICO confirm if/when T212 notified you of this breach?"

We received your request on 17 January 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

I can confirm that we hold some information in scope of your request.

We do not hold a record of a data protection breach reported to us by Trading 212 matching the information you provided.

Not every breach needs to be reported to us. Once becoming aware of a breach, an organisation is required to report it to us within 72 hours only if it is likely to result in a risk to the rights and freedoms of the affected individual/s. If the risk is unlikely, there is no requirement to report it to us.

Guidance for organisations about the [requirement to report a breach](#) can be found on our website.

Because this information is available to you on our website it is technically withheld under section 21 of the FOIA. This exempts information which is reasonably accessible to the applicant through means other than a request under the FOIA.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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see our [privacy notice](#)**