

30 January 2024

IC-284088-B1P0

## Request

You asked us for information about a breach reported to us by Fat Face Limited, specifically:

- Details of the initial notification made to the ICO by FatFace Limited
- Supporting documentation supplied by FatFace Limited
- Details of the investigation conducted by FatFace Limited
- Details of the findings of the ICO following your investigation, including information regarding the security measures in place both prior and subsequent to the breach.
- Any other information relevant to the breach in question.

We received your request on 25 January 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## Our response

I can confirm that we hold information in scope of your request.

Our investigation into the breach has now concluded with an outcome of 'no further action'. This was communicated to Fat Face on 23 October 2023.

The remainder of the requested information is withheld under section 31 of the FOIA.

For a full explanation of our application of this exemption please see [our recent response to a similar request](#) on our disclosure log.

I have considered the public interest factors outlined in the linked response and do not find that these have changed. The public interest in withholding the information still outweighs the public interest in disclosure.

## Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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Information Commissioner's Office  
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