

30 January 2024

IC-281020-K8N7

Request

You asked us:

"Please can you send me the full contact details of the Board Members of the ICO."

We received your request on 9 January 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We confirm that we hold information in scope of your request. We provide details of the individuals on our Management Board and the Executive Directors on our website [here](#). Please find the information in response to your request below.

Email addresses

The relevant email addresses are listed below.

John Edwards: john.edwards@ico.org.uk
Nicola Wood: nicola.wood@ico.org.uk
Paul Arnold: paul.r.arnold@ico.org.uk
Ailsa Beaton: ailsa.beaton@ico.org.uk
Stephen Bonner: stephen.bonner@ico.org.uk
Ranil Boteju: ranil.boteju@ico.org.uk
David Cooke: david.cooke@ico.org.uk
Emily Keaney: emily.keaney@ico.org.uk
Jeannette Lichner: jeannette.lichner@ico.org.uk
Jane McCall: jane.mccall@ico.org.uk
Tracey Waltho: tracey.waltho@ico.org.uk
Stephen Almond: stephen.almond@ico.org.uk
Angela Balakrishnan: angela.balakrishnan@ico.org.uk

Claudia Berg: claudia.berg@ico.org.uk
Jen Green: jen.green@ico.org.uk
Rob Holtom: rob.holtom@ico.org.uk
Louise Locke: louise.locke@ico.org.uk

Please note that correspondence sent to the above email addresses is likely to be forwarded to the relevant department for the enquiry. Meaning any reply will come from the appropriate team and will, in effect, result in a delay in receiving a response.

If you are contacting the ICO to [make a complaint](#), you can do so via our website. Alternatively, you can call our helpline on 0303 123 1113 or contact us via our [live chat](#) function.

Telephone numbers

We have considered whether we can disclose the telephone numbers for the individuals listed above. The telephone numbers for the above individuals are exempt from disclosure under the FOIA as disclosure is likely to prejudice our regulatory function. The telephone numbers are exempt under section 31 of the FOIA.

Information is exempt under section 31 if disclosure "*would, or would be likely to, prejudice...the exercise by any public authority of its functions for any of the purposes specified in subsection (2).*"

In this case the relevant purposes are contained within subsection 31(2)(a) and 31(2)(c) which state:

"a) the purpose of ascertaining whether any person has failed to comply with the law, and

c) the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise."

Calls made to the telephone numbers for the individuals listed above are directly answered by the individual that the number is assigned to. The purpose of these numbers is not to act as a helpline for members of the public, these telephone numbers are used by internal staff and external contacts of their choosing. Misuse of telephone numbers that exist to support ICO staff would be likely to prejudice our ability to perform our regulatory functions. Disclosing the telephone numbers for senior members at the ICO would likely result in them receiving

phone calls from members of the public which would divert resources away from the work conducted by these members of staff. The ICO has direct channels that the public can use to contact us, and they are publicly available via [our website](#).

The exemption at section 31(1)(g) is not absolute. When considering whether to apply it in response to a request for information, there is a 'public interest test'.

We have to consider whether the public interest favours withholding or disclosing the information.

In this case the public interest factor in favour of disclosing the information is:

- Increased transparency in the way in which the ICO conducts its operations.

The public interest factors in maintaining the exemption are as follows:

- Telephone numbers being used inappropriately will reduce the effectiveness and efficiency of our regulatory functions.
- The public interest in transparency is met by the public provision of other more appropriate means of contacting us.

Having considered these factors we have taken the decision that the public interest in withholding the information outweighs the public interest in disclosing it.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely,



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**For information about what we do with personal
data see our [privacy notice](#)**