

31 January 2024

**IC-283752-P7P9**

**Request**

You asked us:

*"In support of my request, I attach a copy of a published memorandum of understanding between the Parliamentary and Health Service Ombudsman and the Information Commissioner's Office (ICO), with annexes A, B, and C, signed by the PHSO and ICO and dated 29 July 2010.*

*Further to the attached memorandum of understanding dated 29 July 2010, please identify how many memorandums of understanding between the PHSO and ICO have existed / been in effect from 4 July 2021 to date (e.g. if there are different versions).*

*Further to the attached memorandum of understanding dated 29 July 2010, please provide me with copies of memorandums of understanding, including their annexes, between the PHSO and ICO, that have existed / been in effect from 1 July 2021 to date (e.g. if there are different versions).*

*Further to above, my request for information includes a request for an up to date / the most recent memorandum of understanding between the PHSO and ICO, including annexes.*

*If there is more than one memorandum of understanding covering the period 1 July 2021 to date (e.g. if there are different versions), please disclose each memorandum of understanding with its annexes as a separate electronic file that is separate to any other memorandum of understanding and its annexes; please keep multiple memorandums of understanding and their annexes distinguishable from one another.*

*If there is more than one memorandum of understanding covering the period 1 July 2021 to date (e.g. if there are different versions), please distinguish them by date / period of application."*

We received your request on 17 January 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

## Our response

We can confirm that the Memorandum of Understanding (MOU) you attached to your request, which is also published on our [website](#) alongside [MOUs](#) between the ICO and other bodies, is the most current MOU between the ICO and the Parliamentary and Health Service Ombudsman (PHSO).

This MOU has been in effect since 2010 and there are no more recent versions of the document. We therefore do not hold any information which falls within the scope of this request but hope the response is helpful.

## Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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