

09 February 2024

## **Case Reference IC-283626-F5N8**

### **Request**

You asked us for a copy of the ICO investigation report into Secure Health and Axa.

We received your request on 21 January 2024.

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

### **Our response**

We confirm having searched our systems and records based upon the information you have provided but have been unable to trace the report concerned.

We must conclude that the information requested is no longer held by the ICO after having been deleted in accordance with our Retention and Disposal Policy (please refer to the link below).

We regret being unable to be of assistance in this instance.

### **Next steps**

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

## **Your information**

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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