

16 February 2024

IC-285254-G9V8

Request

You asked us:

"If the Big Life Group reported a personal data breach to the ICO in June 2023?"

We received your request on 30 January 2024

We have handled your request under the Freedom of Information Act 2000 (the FOIA).

Our response

We have searched our systems and records, based upon the information you provided, and can confirm that a personal data breach was reported to the ICO by the Big Life Company, on behalf of the Big Life Group, on 03 July 2023.

This concludes our response to your request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full [review procedure](#) on our website.

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint](#) through our website.

Your information

Our [privacy notice](#) explains what we do with the personal data you provide to us, and sets out [your rights](#). Our [Retention and Disposal Policy](#) details how long we keep information.

Yours sincerely



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