

19 February 2024

Case Reference IC-286509-D7Q7

Request

You have requested details of a letter sent from the ICO regarding complaints about cookies on the Smart Cover Direct website.

We received your request on 1 February 2024.

Your request has been handled under the Freedom of Information Act 2000 (the FOIA).

Our response

Having consulted with the relevant departments within the ICO, we can confirm that we do not hold information within the scope of your request.

This concludes our response to your information request.

Next steps

You can ask us to review our response. Please let us know in writing if you want us to carry out a review. Please do so within 40 working days.

You can read a copy of our full review procedure [here](#).

If we perform a review but you are still dissatisfied, you can complain to the ICO as regulator of the FOIA. This complaint will be handled just like a complaint made to the ICO about any other public authority.

You can [raise a complaint through our website](#).

Your information

Our [Privacy notice](#) explains what we do with the personal data you provide to us, and set out your rights. Our retention schedule can be found [here](#).

Yours sincerely

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